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Sir: This is a request for filing a patent application under 37 CFR § 1.53(b) in the name of inventor:
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For: **SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A NETWORK-BASED
CHILD SUPPORT FRAMEWORK**

Application Elements:

- ☒ 59 Pages of Specification, Claims and Abstract
☒ 32 Sheets of Drawings
☐ ** Pages Combined Declaration and Power of Attorney

Accompanying Application Parts:

- ☐ Assignment and Assignment Recordation Cover Sheet (recording fee of \$40.00 enclosed)
☐ 37 CFR 3.73(b) Statement by Assignee
☐ Information Disclosure Statement with Form PTO-1449
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☒ The Commissioner is authorized to charge any fees which may be required, or to credit any overpayment, to Deposit Account No. 50-0797 (Order No. AND1P597).

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☒ Applicants hereby make and generally authorize any Petitions for Extensions of Time as may be needed for any subsequent filings. The Commissioner is also authorized to charge any extension fees under 37 CFR § 1.17 as may be needed to Deposit Account No. 50-0797 (Order No. AND1P597).

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PATENT TRADEMARK OFFICE

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SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A NETWORK-BASED CHILD SUPPORT FRAMEWORK

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FIELD OF THE INVENTION

The present invention relates to databases and more particularly to databases for tracking parental financial support.

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BACKGROUND OF THE INVENTION

Currently, child support systems rely heavily on telephonic or in-person
15 communications between custodial and non-custodial parents and state agency staff. Even simple questions about such things as status of support payments have to be answered by talking to a staff member with dedicated computer terminals connected directly to intra-agency computer systems, resulting in the custodial parents having very little active participation in the management of their cases.

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Parents and state staff members also rely on mail to communicate. However, correspondence sent through the postal system is slow and may get lost. Further, postage costs place a heavy burden on already strained budgets.

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What is needed is a system that allows parents involved in a child support case to access information immediately without speaking directly to a state agency staff member or waiting for correspondence.

SUMMARY OF THE INVENTION

A system, method and article of manufacture are provided for providing a network-based child financial support framework. First, a database is maintained including
5 information on a received financial support payment utilizing a network. Further, general information is provided relating to the financial support payment utilizing the network. The calculation of a proper amount of the financial support payment may also be allowed based on a profile a user. Still yet, a history associated with the financial support payment is displayed.

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In one embodiment of the present invention, the profile may include data such as income, number of children, basic support, insurance premium, child care cost, and/or additional expenses. The history may include a date, an amount received on the date, an amount retained of the amount received, and a disbursement of the
15 amount received to the custodial parent.

In yet another embodiment of the present invention, a plurality of frequently asked questions may be presented relating to the financial support payment.

BRIEF DESCRIPTION OF THE DRAWINGS

The invention will be better understood when consideration is given to the following detailed description thereof. Such description makes reference to the annexed drawings wherein:

Figure 1 is a flowchart illustrating a method for providing a network-based child financial support framework;

Figure 1A illustrates an exemplary network architecture for implementing the present invention;

Figure 2 is a schematic diagram of a hardware implementation of one embodiment of the present invention;

Figure 3 illustrates a home page interface in accordance with one embodiment of the present invention;

Figure 4 is a flowchart illustrating a method for affording information services in a child support framework;

Figure 5 is a graphical user interface illustrating the frequently asked questions associated with the information services of Figure 4;

Figure 6 is a graphical user interface illustrating the financial support violators associated with the information services of Figure 4;

Figure 7 is a graphical user interface illustrating the field office links associated with the information services of Figure 4;

Figure 8 is a graphical user interface illustrating other services associated with the information services of Figure 4;

Figure 9 is a graphical user interface illustrating the eligibility requirements
5 associated with the receiving financial support of Figure 4;

Figure 10 is a flowchart illustrating a method for affording a financial support payment status;

10 Figure 11 is a log-in graphical user interface that may be required for execution of the method of Figure 10;

Figure 12 is a graphical user interface that allows access to various types of status information in accordance with the method of Figure 10;

15 Figure 13 is a flowchart illustrating a method for providing a payment history of a financial support payment;

20 Figure 14 is a graphical user interface that conveys the payment history information in accordance with the method of Figure 13;

Figure 15 is a flowchart of a method for calculating an amount of child support;

25 Figure 16 is a graphical user interface that executes the calculator function in accordance with the method of Figure 15;

Figure 17 is a summary of a proposed site map associated with the present invention;

30 Figures 18-24 show flow diagrams illustrating possible navigation routes during use of the present invention;

Figure **25** illustrates the components of the “25 Most Wanted” Infrastructure;

Figure **26** illustrates the “Recent News on Case” Infrastructure Components;

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Figure **27** illustrates the Amount Due For The Current Month Infrastructure Components;

Figure **28** is a “Contact Us / Email Connection to Case Worker” Infrastructure

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Components;

Figure **29** illustrates the components of the “Have You Found the Non-Custodial Parent of My Children” Infrastructure;

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Figure **30** illustrates the components of the “Where is My Money” Infrastructure; and

Figure **31** illustrates the “Why Didn’t I Get My Child Support Payment” Infrastructure Components.

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DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

The present invention provides an eChild Support Enforcement intention-based,
5 interactive web application that allows parents and employers to exchange
information that previously could only be handled on the phone or in person with
state agency staff. Using an intention-based question/answer based approach,
eChild Support Enforcement lets case participants inquire about the status of their
support cases. Thus, custodial and non-custodial parents are allowed access to
10 information which was previously only available to specially trained state agency
staff using dedicated computer terminals connected directly to intra-agency
computer systems. The application actively engages custodial parents in the
management of their cases. The eChild Support Enforcement application provides
better methods and tools allowing the custodial parent and the case worker to share
15 information.

Figure 1 is a flowchart illustrating a method **100** for providing a network-based child
financial support framework. First, in operation **102**, a database is maintained
including information on a received financial support payment utilizing a network.
20 Further, in operation **104**, general information is provided relating to the financial
support payment utilizing the network. The calculation of a proper amount of the
financial support payment may also be allowed based on a profile a user, as
indicated in operation **106**. Still yet, in operation **108**, a history associated with the
financial support payment is displayed.

25 Figure 1A illustrates an exemplary network architecture **150** for implementing the
present invention. As shown, a web browser **152** is used to connect to a web server
154. The web server is connected to an application server **156** and a mainframe **158**.
The various components set forth in Figure 1A may be practiced in the context of a
30 personal computer such as an IBM compatible personal computer, Apple Macintosh
computer or UNIX based workstation. A representative hardware environment is

depicted in Figure 2, which illustrates a typical hardware configuration of a workstation in accordance with a preferred embodiment having a central processing unit 210, such as a microprocessor, and a number of other units interconnected via a system bus 212. The workstation shown in Figure 2 includes a Random Access
5 Memory (RAM) 214, Read Only Memory (ROM) 216, an I/O adapter 218 for connecting peripheral devices such as disk storage units 220 to the bus 212, a user interface adapter 222 for connecting a keyboard 224, a mouse 226, a speaker 228, a microphone 232, and/or other user interface devices such as a touch screen (not shown) to the bus 212, communication adapter 234 for connecting the workstation to
10 a communication network (e.g., a data processing network) and a display adapter 236 for connecting the bus 212 to a display device 238. The workstation typically has resident thereon an operating system such as the Microsoft Windows NT or Windows/95 Operating System (OS), the IBM OS/2 operating system, the MAC OS, or UNIX operating system. Those skilled in the art will appreciate that the present
15 invention may also be implemented on platforms and operating systems other than those mentioned.

A preferred embodiment is written using JAVA, C, and the C++ language and utilizes object oriented programming methodology. Object oriented programming
20 (OOP) has become increasingly used to develop complex applications. As OOP moves toward the mainstream of software design and development, various software solutions require adaptation to make use of the benefits of OOP. A need exists for these principles of OOP to be applied to a messaging interface of an electronic messaging system such that a set of OOP classes and objects for the messaging
25 interface can be provided.

OOP is a process of developing computer software using objects, including the steps of analyzing the problem, designing the system, and constructing the program. An object is a software package that contains both data and a collection of related
30 structures and procedures. Since it contains both data and a collection of structures and procedures, it can be visualized as a self-sufficient component that does not

require other additional structures, procedures or data to perform its specific task. OOP, therefore, views a computer program as a collection of largely autonomous components, called objects, each of which is responsible for a specific task. This concept of packaging data, structures, and procedures together in one component or
5 module is called encapsulation.

In general, OOP components are reusable software modules which present an interface that conforms to an object model and which are accessed at run-time through a component integration architecture. A component integration architecture
10 is a set of architecture mechanisms which allow software modules in different process spaces to utilize each others capabilities or functions. This is generally done by assuming a common component object model on which to build the architecture. It is worthwhile to differentiate between an object and a class of objects at this point. An object is a single instance of the class of objects, which is often just called a
15 class. A class of objects can be viewed as a blueprint, from which many objects can be formed.

OOP allows the programmer to create an object that is a part of another object. For example, the object representing a piston engine is said to have a composition-
20 relationship with the object representing a piston. In reality, a piston engine comprises a piston, valves and many other components; the fact that a piston is an element of a piston engine can be logically and semantically represented in OOP by two objects.

OOP also allows creation of an object that “depends from” another object. If there are two objects, one representing a piston engine and the other representing a piston engine wherein the piston is made of ceramic, then the relationship between the two objects is not that of composition. A ceramic piston engine does not make up a piston engine. Rather it is merely one kind of piston engine that has one more
25 limitation than the piston engine; its piston is made of ceramic. In this case, the
30 object representing the ceramic piston engine is called a derived object, and it

inherits all of the aspects of the object representing the piston engine and adds further limitation or detail to it. The object representing the ceramic piston engine “depends from” the object representing the piston engine. The relationship between these objects is called inheritance.

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When the object or class representing the ceramic piston engine inherits all of the aspects of the objects representing the piston engine, it inherits the thermal characteristics of a standard piston defined in the piston engine class. However, the ceramic piston engine object overrides these ceramic specific thermal

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characteristics, which are typically different from those associated with a metal piston. It skips over the original and uses new functions related to ceramic pistons.

Different kinds of piston engines have different characteristics, but may have the same underlying functions associated with it (e.g., how many pistons in the engine, ignition sequences, lubrication, etc.). To access each of these functions in any piston

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engine object, a programmer would call the same functions with the same names, but each type of piston engine may have different/overriding implementations of functions behind the same name. This ability to hide different implementations of a function behind the same name is called polymorphism and it greatly simplifies communication among objects.

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With the concepts of composition-relationship, encapsulation, inheritance and polymorphism, an object can represent just about anything in the real world. In fact, one’s logical perception of the reality is the only limit on determining the kinds of things that can become objects in object-oriented software. Some typical categories

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are as follows:

- Objects can represent physical objects, such as automobiles in a traffic-flow simulation, electrical components in a circuit-design program, countries in an economics model, or aircraft in an air-traffic-control system.
- Objects can represent elements of the computer-user environment such as

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windows, menus or graphics objects.

- An object can represent an inventory, such as a personnel file or a table of the latitudes and longitudes of cities.
- An object can represent user-defined data types such as time, angles, and complex numbers, or points on the plane.

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With this enormous capability of an object to represent just about any logically separable matters, OOP allows the software developer to design and implement a computer program that is a model of some aspects of reality, whether that reality is a physical entity, a process, a system, or a composition of matter. Since the object can

10 represent anything, the software developer can create an object which can be used as a component in a larger software project in the future.

If 90% of a new OOP software program consists of proven, existing components made from preexisting reusable objects, then only the remaining 10% of the new

15 software project has to be written and tested from scratch. Since 90% already came from an inventory of extensively tested reusable objects, the potential domain from which an error could originate is 10% of the program. As a result, OOP enables software developers to build objects out of other, previously built objects.

20 This process closely resembles complex machinery being built out of assemblies and sub-assemblies. OOP technology, therefore, makes software engineering more like hardware engineering in that software is built from existing components, which are available to the developer as objects. All this adds up to an improved quality of the software as well as an increased speed of its development.

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Programming languages are beginning to fully support the OOP principles, such as encapsulation, inheritance, polymorphism, and composition-relationship. With the advent of the C++ language, many commercial software developers have embraced OOP. C++ is an OOP language that offers a fast, machine-executable code.

30 Furthermore, C++ is suitable for both commercial-application and systems-programming projects. For now, C++ appears to be the most popular choice among

many OOP programmers, but there is a host of other OOP languages, such as Smalltalk, Common Lisp Object System (CLOS), and Eiffel. Additionally, OOP capabilities are being added to more traditional popular computer programming languages such as Pascal.

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The benefits of object classes can be summarized, as follows:

- Objects and their corresponding classes break down complex programming problems into many smaller, simpler problems.
- Encapsulation enforces data abstraction through the organization of data into small, independent objects that can communicate with each other. Encapsulation protects the data in an object from accidental damage, but allows other objects to interact with that data by calling the object's member functions and structures.
- Subclassing and inheritance make it possible to extend and modify objects through deriving new kinds of objects from the standard classes available in the system. Thus, new capabilities are created without having to start from scratch.
- Polymorphism and multiple inheritance make it possible for different programmers to mix and match characteristics of many different classes and create specialized objects that can still work with related objects in predictable ways.
- Class hierarchies and containment hierarchies provide a flexible mechanism for modeling real-world objects and the relationships among them.
- Libraries of reusable classes are useful in many situations, but they also have some limitations. For example:
 - Complexity. In a complex system, the class hierarchies for related classes can become extremely confusing, with many dozens or even hundreds of classes.
 - Flow of control. A program written with the aid of class libraries is still responsible for the flow of control (i.e., it must control the interactions

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among all the objects created from a particular library). The programmer has to decide which functions to call at what times for which kinds of objects.

- Duplication of effort. Although class libraries allow programmers to use and reuse many small pieces of code, each programmer puts those pieces together in a different way. Two different programmers can use the same set of class libraries to write two programs that do exactly the same thing but whose internal structure (i.e., design) may be quite different, depending on hundreds of small decisions each programmer makes along the way. Inevitably, similar pieces of code end up doing similar things in slightly different ways and do not work as well together as they should.

Class libraries are very flexible. As programs grow more complex, more programmers are forced to reinvent basic solutions to basic problems over and over again. A relatively new extension of the class library concept is to have a framework of class libraries. This framework is more complex and consists of significant collections of collaborating classes that capture both the small scale patterns and major mechanisms that implement the common requirements and design in a specific application domain. They were first developed to free application programmers from the chores involved in displaying menus, windows, dialog boxes, and other standard user interface elements for personal computers.

Frameworks also represent a change in the way programmers think about the interaction between the code they write and code written by others. In the early days of procedural programming, the programmer called libraries provided by the operating system to perform certain tasks, but basically the program executed down the page from start to finish, and the programmer was solely responsible for the flow of control. This was appropriate for printing out paychecks, calculating a mathematical table, or solving other problems with a program that executed in just one way.

The development of graphical user interfaces began to turn this procedural programming arrangement inside out. These interfaces allow the user, rather than program logic, to drive the program and decide when certain actions should be performed. Today, most personal computer software accomplishes this by means of an event loop which monitors the mouse, keyboard, and other sources of external events and calls the appropriate parts of the programmer's code according to actions that the user performs. The programmer no longer determines the order in which events occur. Instead, a program is divided into separate pieces that are called at unpredictable times and in an unpredictable order. By relinquishing control in this way to users, the developer creates a program that is much easier to use. Nevertheless, individual pieces of the program written by the developer still call libraries provided by the operating system to accomplish certain tasks, and the programmer must still determine the flow of control within each piece after it's called by the event loop. Application code still "sits on top of" the system.

Even event loop programs require programmers to write a lot of code that should not need to be written separately for every application. The concept of an application framework carries the event loop concept further. Instead of dealing with all the nuts and bolts of constructing basic menus, windows, and dialog boxes and then making these things all work together, programmers using application frameworks start with working application code and basic user interface elements in place. Subsequently, they build from there by replacing some of the generic capabilities of the framework with the specific capabilities of the intended application.

Application frameworks reduce the total amount of code that a programmer has to write from scratch. However, because the framework is really a generic application that displays windows, supports copy and paste, and so on, the programmer can also relinquish control to a greater degree than event loop programs permit. The framework code takes care of almost all event handling and flow of control, and the programmer's code is called only when the framework needs it (e.g., to create or manipulate a proprietary data structure).

A programmer writing a framework program not only relinquishes control to the user (as is also true for event loop programs), but also relinquishes the detailed flow of control within the program to the framework. This approach allows the creation of more complex systems that work together in interesting ways, as opposed to isolated programs, having custom code, being created over and over again for similar problems.

Thus, as is explained above, a framework basically is a collection of cooperating classes that make up a reusable design solution for a given problem domain. It typically includes objects that provide default behavior (e.g., for menus and windows), and programmers use it by inheriting some of that default behavior and overriding other behavior so that the framework calls application code at the appropriate times.

There are three main differences between frameworks and class libraries:

- Behavior versus protocol. Class libraries are essentially collections of behaviors that you can call when you want those individual behaviors in your program. A framework, on the other hand, provides not only behavior but also the protocol or set of rules that govern the ways in which behaviors can be combined, including rules for what a programmer is supposed to provide versus what the framework provides.
- Call versus override. With a class library, the code the programmer instantiates objects and calls their member functions. It's possible to instantiate and call objects in the same way with a framework (i.e., to treat the framework as a class library), but to take full advantage of a framework's reusable design, a programmer typically writes code that overrides and is called by the framework. The framework manages the flow of control among its objects. Writing a program involves dividing responsibilities among the various pieces of software that are called by the framework rather than specifying how the different pieces should work together.

- Implementation versus design. With class libraries, programmers reuse only implementations, whereas with frameworks, they reuse design. A framework embodies the way a family of related programs or pieces of software work. It represents a generic design solution that can be adapted to a variety of specific problems in a given domain. For example, a single framework can embody the way a user interface works, even though two different user interfaces created with the same framework might solve quite different interface problems.

Thus, through the development of frameworks for solutions to various problems and programming tasks, significant reductions in the design and development effort for software can be achieved. A preferred embodiment of the invention utilizes HyperText Markup Language (HTML) to implement documents on the Internet together with a general-purpose secure communication protocol for a transport medium between the client and the Newco. HTTP or other protocols could be readily substituted for HTML without undue experimentation. Information on these products is available in T. Berners-Lee, D. Connolly, "RFC 1866: Hypertext Markup Language - 2.0" (Nov. 1995); and R. Fielding, H. Frystyk, T. Berners-Lee, J. Gettys and J.C. Mogul, "Hypertext Transfer Protocol -- HTTP/1.1: HTTP Working Group Internet Draft" (May 2, 1996). HTML is a simple data format used to create hypertext documents that are portable from one platform to another. HTML documents are SGML documents with generic semantics that are appropriate for representing information from a wide range of domains. HTML has been in use by the World-Wide Web global information initiative since 1990. HTML is an application of ISO Standard 8879; 1986 Information Processing Text and Office Systems; Standard Generalized Markup Language (SGML).

To date, Web development tools have been limited in their ability to create dynamic Web applications which span from client to server and interoperate with existing computing resources. Until recently, HTML has been the dominant technology used

in development of Web-based solutions. However, HTML has proven to be inadequate in the following areas:

- Poor performance;
- Restricted user interface capabilities;
- 5 • Can only produce static Web pages;
- Lack of interoperability with existing applications and data; and
- Inability to scale.

Sun Microsystem's Java language solves many of the client-side problems by:

- 10 • Improving performance on the client side;
- Enabling the creation of dynamic, real-time Web applications; and
- Providing the ability to create a wide variety of user interface components.

With Java, developers can create robust User Interface (UI) components. Custom
15 "widgets" (e.g., real-time stock tickers, animated icons, etc.) can be created, and client-side performance is improved. Unlike HTML, Java supports the notion of client-side validation, offloading appropriate processing onto the client for improved performance. Dynamic, real-time Web pages can be created. Using the above-mentioned custom UI components, dynamic Web pages can also be created.

20 Sun's Java language has emerged as an industry-recognized language for "programming the Internet." Sun defines Java as: "a simple, object-oriented, distributed, interpreted, robust, secure, architecture-neutral, portable, high-performance, multithreaded, dynamic, buzzword-compliant, general-purpose
25 programming language. Java supports programming for the Internet in the form of platform-independent Java applets." Java applets are small, specialized applications that comply with Sun's Java Application Programming Interface (API) allowing developers to add "interactive content" to Web documents (e.g., simple animations, page adornments, basic games, etc.). Applets execute within a Java-compatible
30 browser (e.g., Netscape Navigator) by copying code from the server to client. From a language standpoint, Java's core feature set is based on C++. Sun's Java literature

states that Java is basically, "C++ with extensions from Objective C for more dynamic method resolution."

Another technology that provides similar function to JAVA is provided by

5 Microsoft and ActiveX Technologies, to give developers and Web designers
wherewithal to build dynamic content for the Internet and personal computers.
ActiveX includes tools for developing animation, 3-D virtual reality, video and other
multimedia content. The tools use Internet standards, work on multiple platforms,
and are being supported by over 100 companies. The group's building blocks are
10 called ActiveX Controls, small, fast components that enable developers to embed
parts of software in hypertext markup language (HTML) pages. ActiveX Controls
work with a variety of programming languages including Microsoft Visual C++,
Borland Delphi, Microsoft Visual Basic programming system and, in the future,
Microsoft's development tool for Java, code named "Jakarta." ActiveX
15 Technologies also includes ActiveX Server Framework, allowing developers to
create server applications. One of ordinary skill in the art readily recognizes that
ActiveX could be substituted for JAVA without undue experimentation to practice
the invention.

20 Figure 3 illustrates a home page interface 300 in accordance with one embodiment
of the present invention. As shown, a main menu 302 is displayed, which includes
links to the main services of the child support system website. One link is to a Case
Payment Information page (See also Figure 12). Another is to a news page
particular to the case of the user (See also Figure 26). Also included on the home
25 page interface is a supplemental links menu 304 which includes links to
supplemental services. A navigation bar 306, including a linked search page button
308, a button 310 linked to a Frequently Asked Questions (FAQ) page, a help button
312, a contact page button 314, and site map button 316 can also be provided to aid
in navigation.

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Figure 4 is a flowchart illustrating a method **400** for affording information services in a child support framework. First, in operation **402**, a database is provided including information relating to financial support. Such information includes a plurality of questions and answers. During use, the questions are displayed utilizing a network. See operation **404**. Further, in operation **406**, a request is received from a user for the information relating to the financial support utilizing the network. The request may include the selection of one of the questions. The answer corresponding to the selected question is then displayed utilizing the network. See operation **408**.

In one embodiment of the present invention, the user may be linked to another site on the network including information on financial support field offices. As an option, the information may relate to services provided by a governmental financial support organization. Further, the information may relate to an eligibility for the services provided by the governmental financial support organization, or identify financial support violators.

Figure 5 is a graphical user interface **500** illustrating the frequently asked questions associated with the information services of Figure 4 and displayed upon selection of the FAQ button on the home page. As shown, popular questions **502** which can be readily answered online are provided. Each question is linked to an answer section of the same page or another page, where the answer to the question is displayed. Preferably, some of the questions and answers are directed towards preparing a user for a telephone or in-person interview with a case worker who will be assisting in the child support case.

Figure 6 is a graphical user interface illustrating the financial support violators which is displayed upon selection of a most wanted link in the supplemental link menu of the home page interface shown in Figure 4. As shown, a first column **602** displays names of the absent parents, while second, third and fourth columns

604,606,608 display the absent parents' date of birth, last known address, and an amount of unpaid child support.

Figure **7** is a graphical user interface **700** illustrating the field office links associated with the information services of Figure **4** and displayed upon selection of a field office link in the supplemental link menu. As shown, addresses, telephone numbers and email addresses are provided for each of the field offices in the state.

Figure **8** is a graphical user interface **800** illustrating other services associated with the information services of Figure **4**. As shown, links to related sites are provided. Such links can include links **802** directly related to child support and links **804,806** indirectly related to child support.

Figure **9** is a graphical user interface **900** illustrating a screen that displays the eligibility requirements **902** associated with receiving financial support.

Figure **10** is a flowchart illustrating a method **1000** for affording a financial support payment status. First, in operation **1002**, a database is established including information on a received financial support payment. The information may include an amount of the payment and a date associated with the payment. During use, a request is received from a user for the information on the received financial support payment utilizing a network. See operation **1004**. In response to the request, the information on the received financial support payment is displayed utilizing the network. Note operation **1006**.

In one embodiment of the present invention, the date may include a date when the payment was received. Further, the date may include a date when the payment was sent to the user. An amount of time required for the received financial support payment to be available for withdrawal may also be displayed. In another embodiment of the present invention, the information may include a case number associated with the received financial support payment.

Figure 11 is a graphical user interface **1100** displaying log-in fields **1102,1104,1106** that may be required to be filled with user-specific information for execution of the method of Figure 10. The log-in screen restricts access to sensitive information such as case specifics, payment logs, payment forms, etc. A user identification number is placed in field **1102** and a personal identification number is placed in field **1104** to verify authorization. The user then selects the CP submit button **1108** if the user is the Custodial Parent (CP) or the NCP submit button **1110** if the user is the Non-Custodial Parent (NCP) gain access to the protected information.

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Figure 12 is a graphical user interface **1200** that allows access to various types of status information in accordance with the method of Figure 10. As shown, links **1202** to case payment information are displayed. Selection of the various links bring up screens displaying a current status of a payment, an amount due for a payment period, and a payment history.

15

Figure 13 is a flowchart illustrating a method **1300** for providing a payment history of a financial support payment. Information regarding a financial support payment from a non-custodial parent to a custodial parent is tracked utilizing a network. Note operation **1302**. Then the tracking information is stored in a database in operation **1304**. The tracking information is subsequently stored utilizing the network in response to a request by the custodial parent. See operation **1306**.

20

In an aspect of the invention, the tracking information can take the form of a chart. In another aspect of the invention the tracking information can be selected from the group consisting of a date, an amount received on the date, an amount retained of the amount received, and a disbursement of the amount received to the custodial parent. In still another aspect of the invention, the network includes the Internet. In still yet another aspect of the invention, the tracking information is displayed only after a user logs in.

30

Figure 14 is a graphical user interface **1400** that conveys the payment history information in accordance with the method of Figure 13. As shown, the date each payment received is displayed along with the amount received. The amount retained and the amount disbursed to the Custodial Parent is also displayed.

5

Figure 15 is a flowchart of a method **1500** for calculating an amount of child support. First, in operation **1502**, data is received relating to at least one of a non-custodial parent and a custodial parent utilizing a network. The data may include income, number of children, basic support, insurance premium, child care cost, and/or additional expenses. During use, an amount of child support due based on the received data in operation **1504**. Such calculated amount of child support due is displayed utilizing the network, as indicated in operation **1506**.

10

In one embodiment of the present invention, the data may be received by allowing a user to fill in a plurality of fields on a chart. Further, a user may be permitted to change a profile thereof in response to the display of the calculated amount of child support due. Still yet, the data may indicate whether a father or a mother is the custodial parent.

15

Figure 16 is a graphical user interface **1600** that executes the calculator function in accordance with the method of Figure 15. The calculator function is used to calculate an estimated amount of child support due per period of time. As shown, the gross monthly incomes of both the CP and the NCP are entered in the gross monthly income fields **1602**. A basic child care amount is entered in the basic support field **1604**. Additional fields are provided to submit additional child care expenses. Upon entering the information, the Calculate Child Support button **1606** is selected to begin calculation. The approximate amount of child support is displayed on a results screen (not shown).

20

25

30

Figure 17 is a summary **1700** of a proposed site map associated with the present invention.

Figures 18-24 show flow diagrams illustrating possible navigation routes the user can take during use of the present invention.

5 MOST WANTED PAGE

This section describes the general design for the 25 Most Wanted Page for an electronic Child Support Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various infrastructure components and their interdependencies.

Objectives

The main objectives of this section is to:

- Provide an overview of the all components and their dependencies of the 25 Most Wanted Page.
- Describe the 25 Most Wanted Page infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the 25 Most Wanted Page infrastructure objects.

GENERAL DESIGN REQUIREMENTS

The eCSE 25 most wanted web page is designed to include the functionality required perform the following:

View the 25 Most Wanted Non-Custodial Parents online.

30 25 MOST WANTED COMPONENTS

Description

An Internet user using a certified web browser will request data from an HTML page.

5

Data will be retrieved from the SQL7 Server through the ICBAM Architecture. The ICBAM Architecture was built using Microsoft Object Component Technologies (COM).

- 10 Data will pass through the business logic using the page controller (COM) component to/from the Active Server Pages.

- Active server pages will be used to display the top 25 most wanted non-Custodial parents who haven't pay their child support sorted from the highest outstanding balance to the lowest. Any errors encountered during the data retrieval will be documented in a server error log.
- 15

Data Input Sources

- 20 There are no user inputs required for the 25 Most Wanted Page. However, when user clicks on the 25 Most Wanted Link from the side menu to access the page, the page will retrieve the 25 Most Wanted data and display back to the user on the web page.

- 25 *Data Security*

No security user logon is required.

Infrastructure Components

30

Figure 25 illustrates the components of the “25 Most Wanted” Infrastructure. The infrastructure is comprised of the following components:

5 **SQL7 Data Repository on Web Server 2500.** An established area on the State web server where all files to be used by the eCSE SQL7 data warehouse will be deposited.

10 **Server Microsoft SQL7 Data Warehouse 2502.** A robust relational database containing tables with data necessary to encompass the functionality of the current State Child Support Enforcement system monthly process.

15 **Client Web Browser Graphical User Interface 2504.** The client web based front-end of the application in Hyper Text Markup Language (HTML) which a client (user) will use to enter new data from the client’s web browser into the appropriate sql server tables and generate requested results back to the client web browser.

20 **25 Most Wanted Active Server Page (ASP) 2506.** The client web based front-end of the application in Hyper Text Markup Language (HTML) calls on the 25 Most Wanted Active Server Page to display a list back to the client browser of the top 25 non-custodial parents who has the highest outstanding child support payments to date. The 25 Most Wanted active server page should contain the following:

- Little logic except to interact with the 25 Most Wanted Page Controller.
- HTML code to display the results.
- Client side scripting for common tasks such as formatting, validation, etc.

25

30 **25 Most Wanted Business Component 2508.** The 25 Most Wanted Business Component defines all of the public interfaces for the 25 most wanted business related components. It is responsible for all the data access to the SQL7 Server Database related to the 25 most wanted data. In addition, the 25 Most Wanted business component will contain the following:

- Majority of the business logic related to 25 most wanted page.

- Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.
- 5 • Implementation of a declarative and/or programmatic security if necessary.

The output result will display a list of the top 25 non-custodial parents who have the highest outstanding child support payments to date back to the client's web browser.

- 10 **25 Most Wanted Page Controller 2510.** The 25 Most Wanted page controller is a Microsoft Transaction Server (MTS) component that will provide a standard way of transporting data to and from the 25 Most Wanted Active Server Page through dictionary objects. It implements business logic that would otherwise reside in the 25 most wanted active server page. It is the co-ordinator between the interactions of
- 15 the 25 Most Wanted ASP and the 25 Most Wanted Business Components. In addition, the 25 Most Wanted Page Controller will interface with the Internet Information Server event handlers.

- 20 **ICBAM Architecture Component 2512.** The Internet Component Based Architecture Model (ICBAM) component that will provide a the following common architecture services:

- Error handling
- Logging Services
- Database Access
- 25 • ID Generation
- Security Service
- Registry Service
- Text Service
- State Maintenance

30

Data Validation Checks

The architecture component has error handling routines that ensure data integrity when retrieving data.

5 *Required Output*

Name of Absent Parent, Date of Birth, Last Known Address and the Amount Owed will be displayed from the 25 Most Wanted Active Server Page. The data is viewable online and printable.

10

RECENT NEWS ON CASE DISPLAY PAGE

15 This portion describes the general design for the Recent News on Case Display Page for the electronic Child Support Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various infrastructure components and their interdependencies.

Objectives

20 The main objectives of this section are to:

- Provide an overview of the all components and their dependencies of the Recent News on Case Page.
- Describe the Recent News on Case Page infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the Recent News on Case display Page infrastructure objects.

25

GENERAL DESIGN REQUIREMENTS

30

The eCSE Recent News on Case web page is designed to include the functionality required perform the following:

View the Recent News on Case web page online.

5

RECENT NEWS ON CASE DISPLAY COMPONENTS

Description

- 10 Custodial Parent will click the Recent News on Case link from the Home Page using a certified web browser.

Custodial Parent must logon to their case account using the Logon Page.

- 15 Data will be requested from an HTML page by Custodial Parent's Case Number Link.

Data will be retrieved from the SQL7 Server through the ICBAM Architecture. The ICBAM Architecture was built using Microsoft Object Component Technologies

- 20 (COM).

Data will pass through the business logic using the page controller (COM) component to/from the Active Server Pages.

- 25 Active server pages will be used to display information the Recent News on Case as of current date. This includes any developments that occur throughout the child support process. Any errors encountered during the data retrieval will be documented in a server error log using the ICBAM Architecture.

- 30 *Data Input Sources*

There are no user inputs required for the Recent News on Case Page. However, when Custodial Parent user clicks on the URL to access the page, the page will retrieve the Recent News on Case data by the Case Number selected and display case news information back to the Custodial Parent user's web browser.

5

Data Security

Social Security logon, and password is required. Please see *Logon Screen/ Security and Authentication* general design for more details.

10

Infrastructure Components

Figure 26 depicts an infrastructure of a system for displaying the Recent News on Case. The infrastructure is comprised of the following components:

15

SQL7 Data Repository on Web Server 2600. An established area on the web server where all files to be used by the eCSE SQL7 data warehouse will be deposited.

20

Server Microsoft SQL7 Data Warehouse 2602. A robust relational database containing tables with data necessary to encompass the functionality of the current Child Support Enforcement system monthly process.

25

Client Web Browser Graphical User Interface 2604. The client web based front-end of the application in Hyper Text Markup Language (HTML) which a Custodial Parent client (user) will use to click on a Case Number link from the client's web browser to initiate querying the appropriate SQL server tables and generate requested results back to the client web browser.

30

Recent News on Case Active Server Page (ASP) 2606. The client web based front-end of the application in Hyper Text Markup Language (HTML) calls on the

Recent News on Case Active Server Page to display back to the client browser the most recent information about the progress of a case. The Recent News on Case Active Server Page will contain the following:

Little logic except to interact with the Recent News on Case Page Controller.

5 HTML code to display the results.

Recent News on Case Business Component 2608. The Recent News on Case Business Component defines all of the public interfaces for the Recent News on Case business related components. It is responsible for all the data access to the SQL7 Server Database related to the Recent News on Case data. In addition, the Recent News on Case Display business component will contain the following:

- Majority of the business logic related to Recent News on Case page.
- Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.

Implementation of a declarative and/or programmatic security if necessary.

The output result will display a list of the top 25 non-custodial parents who has the highest outstanding child support payments to date back to the client 's web browser.

Recent News on Case Display Page Controller 2610. The Recent News on Case Page Controller is a Microsoft Transaction Server (MTS) component that will provide a standard way of transporting data to and from the Recent News on Case Active Server Page through dictionary objects. It implements business logic that would otherwise will reside in the Recent News on Case Display active server page. It is the co-ordinator between the interaction of the Recent News on Case Display ASP and the Recent News on Case Display Business Components. In addition, the Recent News on Case Page Controller will interface with the Internet Information Server event handlers.

ICBAM Architecture Component 2612. The Internet Component Based Architecture Model (ICBAM) component that will provide a the following common architecture services:

- 5 • Error handling
- Logging Services
- Database Access
- ID Generation
- Security Service
- 10 • Registry Service
- Text Service
- State Maintenance

Data Validation Checks

- 15 The architecture component has error handling routines while retrieving data.

Required Output

- 20 A list of recent case action events related to the case number followed by month, date, and year of the action will be displayed from the Recent News on Case Active Server Page. The said data will be viewable online and printable.

25 **AMOUNT DUE FOR THE CURRENT MONTH DISPLAY PAGE**

- This portion describes the general design for the Amount Due For The Current Month display Page for the electronic Child Support Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various
- 30 infrastructure components and their interdependencies.

Objectives

The main objectives of this section are to:

- 5 • Provide an overview of the all components and their dependencies of the Amount Due For The Current Month Page.
- Describe the Amount Due For The Current Month Page infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the Amount Due For The Current Month Page
- 10 infrastructure objects.

GENERAL DESIGN REQUIREMENTS

15 The eCSE Amount Due For The Current Month web page is designed to include the functionality required perform the following:

View the Amount Due For The Current Month web page online.

AMOUNT DUE FOR THE CURRENT MONTH COMPONENTS

20 *Description*

25 Custodial Parent will click the Amount Due For The Current Month link located in the main menu selection bar in the Custodial Parent Case Payment Information Page using a certified web browser.

30 Data will be retrieved from the SQL7 Server through the ICBAM Architecture. The ICBAM Architecture was built using Microsoft Object Component Technologies (COM).

Data will pass through the business logic using the page controller (COM) component to/from the Active Server Pages.

Active server pages will be used to display the Amount Due For The Current Month
5 Information in a paragraph form. The data will display in the form of three paragraphs:

The first paragraph displays as of last case process date, the amount that the non-Custodial Parent owes the Custodial Parent, the amount that has been paid to date,
10 and the total amount still owed to Custodial Parent.

The second paragraph displays the total of all past payments in arrears that the non-Custodial Parent owed to the Custodial Parent and the scheduled payment that the non-Custodial Parent owes the Custodial Parent.
15

The third paragraph displays the combined total due/payable for the current amount.

Any errors encountered during the data retrieval will be documented in a server error log using the ICBAM Architecture.
20

Data Input Sources

There are no user inputs required for the Amount Due For The Current Month Web Page. However, when the Custodial Parent logs on, access the case payment
25 information page and clicks on the Amount Due For The Current Month link , the page will capture the following:

- The non-custodial parent name.
- The custodial parent name.
- Case number.

The active server page will retrieve the Amount Due For The Current Month data information formatted in three paragraphs back to the Custodial Parent user's web browser.

5 *Data Security*

Social Security logon, and password is required. Please see *Logon Screen/ Security and Authentication* general design document for more details.

10 *Infrastructure Components*

The infrastructure is comprised of the following components, as shown in Figure 27:

15 **SQL7 Data Repository on Web Server 2700.** An established area on the web server where all files to be used by the eCSE SQL7 data warehouse will be deposited.

20 **Server Microsoft SQL7 Data Warehouse 2702.** A robust relational database containing tables with data necessary to encompass the functionality of the current Child Support Enforcement system monthly process.

25 **Client Web Browser Graphical User Interface 2704.** The client web based front-end of the application in Hyper Text Markup Language (HTML) which a Custodial Parent client (user) will use to click on a Case Number link from the client's web browser to initiate querying the appropriate SQL server tables and generate requested results back to the client web browser.

30 **Amount Due For The Current Month Active Server Page (ASP) 2706.** The client web based front-end of the application in Hyper Text Markup Language (HTML) calls on the Amount Due For The Current Month Active Server Page to display back to the client browser the most recent information about the progress of

receiving a payment. The Amount Due for the Current Month Active Server Page will contain the following:

- Little logic except to interact with the Amount Due For The Current Month Page Controller.
- 5 • HTML code to display the results.

Amount Due For The Current Month Business Component 2708. The Amount Due For The Current Month Business Component defines all of the public interfaces for the Amount Due For The Current Month business related components.

10 It is responsible for all the data access to the SQL7 Server Database related to the Amount Due For The Current Month data. In addition, the Amount Due For The Current Month business component will contain the following:

- Majority of the business logic related to Amount Due For The Current Month page.
- 15 • Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.
- Implementation of a declarative and/or programmatic security if necessary.

20

The output result will display three paragraphs which contains the last case process date, the amount that the non-Custodial Parent owes the Custodial Parent, the amount that has been paid to date, the total amount still owed to Custodial Parent, the total of all past payments in arrears that the non-Custodial Parent owed to the

25 Custodial Parent and the scheduled payment that the non-Custodial Parent owes the Custodial Parent, and the combined total due/payable for the current amount back to the custodial parent's web browser.

Amount Due For The Current Month Page Controller 2710. The Amount Due

30 For The Current Month Page Controller is a Microsoft Transaction Server (MTS) component that will provide a standard way of transporting data to and from the

Amount Due For The Current Month Active Server Page through dictionary objects. It implements business logic that would otherwise reside in the Amount Due For The Current Month Active Server Page. It is the co-ordinator between the interaction of the Amount Due For The Current Month Active Server Pages and the Amount Due For The Current Month Business Components. In addition, the Amount Due For The Current Month Page Controller will interface with the Internet Information Server event handlers.

ICBAM Architecture Component 2712. The Internet Component Based

Architecture Model (ICBAM) component that will provide the following common architecture services:

- Error handling
- Logging Services
- Database Access
- ID Generation
- Security Service
- Registry Service
- Text Service
- State Maintenance

Data Validation Checks

The architecture component has error handling routines while retrieving data.

Required Output

A list of recent case action events related to the case number followed by month, date, and year of the action will be displayed from the Amount Due For The Current Month Active Server Page. The said data will be viewable online and printable. The Amount Due For The Current Month display format where the output results are stored in the < > areas.

CONTACT US/EMAIL CONNECTION TO CASE WORKER DISPLAY PAGE

5

This portion describes the general design for the Contact Us/Email Connection to Case Worker Display Page for the electronic Child Support Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various infrastructure components and their interdependencies.

10

Objectives

The main objectives of this section are to:

15

- Provide an overview of the all components and their dependencies of the Contact Us/Email Connection to Case Worker Page.
- Describe the Contact Us/Email Connection to Case Worker Page infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the Contact Us/Email Connection to Case

20

Worker Page infrastructure objects.

GENERAL DESIGN REQUIREMENTS

25

The eCSE Contact Us/Email Connection to Case Worker web page is designed to include the functionality required perform the following:

View the Contact Us/Email Connection to Case Worker web page online.

Send an email correspondence from Internet user to a Case Worker online.

30

CONTACT US / EMAIL CONNECTION TO CASE WORKER COMPONENTS

Description

Custodial Parent will click the Contact Us link located in the top menu selection bar
5 in the Home Page using a certified web browser. The Contact Us link will be
displayed throughout the Child Support Enforcement Web Site.

Data will be retrieved from the SQL7 Server through the ICBAM Architecture. The
ICBAM Architecture was built using Microsoft Object Component Technologies
10 (COM).

Data will pass through the business logic using the page controller (COM)
component to/from the Active Server Pages.

15 Active server pages will be used to display the Contact Us – case worker email link ,
Office phone, local and 800 toll-free, and mailing address. Any errors encountered
during the data retrieval will be documented in a server error log using the ICBAM
Architecture.

20 *Data Input Sources*

There are no user inputs required for the Contact Us Web Page. However, when an
Internet User clicks on the URL to access the page, the page will retrieve the
Contact Us / Email Connection to Case Worker data by the Case Number selected
and display case news information back to the Custodial Parent user's web browser.

25

Data Security

No security user logon is required.

30 *Infrastructure Components*

As shown in Figure 28, the infrastructure is comprised of the following components:

SQL7 Data Repository on Web Server 2800. An established area on the web
5 server where all files to be used by the eCSE SQL7 data warehouse will be
deposited.

Server Microsoft SQL7 Data Warehouse 2802. A robust relational database
containing tables with data necessary to encompass the functionality of the current
10 Child Support Enforcement system monthly process.

Client Web Browser Graphical User Interface 2804. The client web based front-
end of the application in Hyper Text Markup Language (HTML) which a Custodial
Parent client (user) will use to click on a Case Number link from the client's web
15 browser to initiate querying the appropriate SQL server tables and generate
requested results back to the client web browser.

Contact Us / Email Connection to Case Worker Active Server Page (ASP) 2806.
The client web based front-end of the application in Hyper Text Markup Language
20 (HTML) calls on the Contact Us / Email Connection to Case Worker Active Server
Page to display back to the client browser the most recent information about the
progress of a case. The Contact Us / Email Connection to Case Worker Active
Server Page will contain the following:

- Little logic except to interact with the Contact Us / Email Connection to Case
25 Worker Page Controller.
- HTML code to display the results.

Contact Us / Email Connection to Case Worker Business Component 2808. The
Contact Us / Email Connection to Case Worker Business Component defines all of
30 the public interfaces for the Contact Us / Email Connection to Case Worker business
related components. It is responsible for all the data access to the SQL7 Server

Database related to the Contact Us / Email Connection to Case Worker data. In addition, the Contact Us / Email Connection to Case Worker Display business component will contain the following:

- 5 • Majority of the business logic related to Contact Us / Email Connection to Case Worker page.
- Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.
- 10 • Implementation of a declarative and/or programmatic security if necessary.

Contact Us / Email Connection to Case Worker Display Page Controller 2810.

The Contact Us / Email Connection to Case Worker Page Controller is a Microsoft Transaction Server (MTS) component that will provide a standard way of
15 transporting data to and from the Contact Us Case Worker Active Server Page through dictionary objects. It implements business logic that would otherwise reside in the Contact Us Display active server page. It is the co-ordinator between the interaction of the Contact Us Active Server Pages and the Contact Us Business Components. In addition, the Contact Us Page Controller will interface with the
20 Internet Information Server event handlers.

ICBAM Architecture Component 2812. The Internet Component Based Architecture Model (ICBAM) component that will provide the following common architecture services:

- 25 • Error handling
- Logging Services
- Database Access
- ID Generation
- Security Service
- 30 • Registry Service
- Text Service

- State Maintenance

TCP/IP Network 2814. Internet user will send an email correspondence **2816** through the TCP/IP network to the State's email server into a case worker's inbox.

5

Data Validation Checks

The architecture component has error handling routines while retrieving data. For the email form, the email address in the **To:** field must be in the standard email address format:

10

anyname @anybody.com

anyname @anybody.net

15

anyname @anybody.org

Required Output

20 A list of recent case action events related to the case number followed by month, date, and year of the action will be displayed from the Contact Us / Email Connection to Case Worker Active Server Page. The data will be viewable online and printable.

25

HAVE YOU FOUND THE NON-CUSTODIAL PARENT OF MY CHILDREN DISPLAY PAGE

This portion describes the general design for the Have You Found the Non-
30 Custodial Parent of My Children display Page for electronic Child Support

Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various infrastructure components and their interdependencies.

Objectives

5 The main objectives of this document are to:

- Provide an overview of the all components and their dependencies of the Have You Found the Non-Custodial Parent of My Children Page.
- Describe the Have You Found the Non-Custodial Parent of My Children
10 Page infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the Have You Found the Non-Custodial Parent of My Children Page infrastructure objects.

GENERAL DESIGN REQUIREMENTS

15

The eCSE Have You Found the Non-Custodial Parent of My Children web page is designed to include the functionality required in performing the following:

- View the Have You Found the Non-Custodial Parent of My Children web page online.
- Link to the Help Manage Case Page.

20

HAVE YOU FOUND THE NON-CUSTODIAL PARENT OF MY CHILDREN COMPONENTS

25

Description

Custodial Parent will click the Have You Found the Non-Custodial Parent of My Children link located in the main menu selection bar in the Custodial Parent Case
30 Payment Information Page using a certified web browser.

Data will be retrieved from the SQL7 Server through the CBAM Architecture. The CBAM Architecture was built using Microsoft Object Component Technologies (COM).

- 5 Data will pass through the business logic using the page controller (COM) component to/from the Active Server Pages.

Active server pages will be used to display the Have You Found the Non-Custodial Parent of My Children Information in a paragraph form. The data will display in the
10 form of two paragraphs:

The first paragraph displays the as of last processed date, non-Custodial Parent's full name, and whether or not the non-custodial parent has been located.

- 15 The second paragraph displays a message which informs the Custodial Parent to make sure the home and work addresses are correct. If there is new information about the non-Custodial Parent, it will contain a link to the Manage My Case Page.

Any errors encountered during the data retrieval will be documented in a server error
20 log using the CBAM Architecture.

Data Input Sources

There are no user inputs required for the Have You Found the Non-Custodial Parent
25 of My Children Web Page. However, when the Custodial Parent logs on, access the case payment information page and clicks on the Have You Found the Non-Custodial Parent of My Children link, the page will capture the following:

- The non-custodial parent name.
- The custodial parent name.
- 30 • Case number.

The active server page will retrieve the Have You Found the Non-Custodial Parent of My Children data information formatted in two paragraphs back to the Custodial Parent user's web browser.

5 *Data Security*

Social Security logon, and password is required. Please see *Logon Screen/ Security and Authentication* general design document for more details.

10 *Infrastructure Components*

As illustrated in Figure 29, the infrastructure is comprised of the following components:

15 **SQL7 Data Repository on Web Server 2900.** An established area on the web server where all files to be used by the eCSE SQL7 data warehouse will be deposited.

20 **Server Microsoft SQL7 Data Warehouse 2902.** A robust relational database containing tables with data necessary to encompass the functionality of the current Child Support Enforcement system monthly process.

25 **Client Web Browser Graphical User Interface 2904.** The client web based front-end of the application in Hyper Text Markup Language (HTML) which a Custodial Parent client (user) will use to click on a Case Number link from the client's web browser to initiate querying the appropriate SQL server tables and generate requested results back to the client web browser.

30 **Have You Found the Non-Custodial Parent of My Children Active Server Page (ASP) 2906.** The client web based front-end of the application in Hyper Text Markup Language (HTML) calls on the Have You Found the Non-Custodial Parent of My Children Active Server Page to display back to the client browser the most

recent information about the reasons of locating or not locating the non-Custodial Parent. The Have You Found the Non-Custodial Parent of My Children Active Server Page will contain the following:

- Little logic except to interact with the Have You Found the Non-Custodial Parent of My Children Page Controller.
- HTML code to display the results.

Have You Found the Non-Custodial Parent of My Children Business

Component 2908. The Have You Found the Non-Custodial Parent of My Children Business Component defines all of the public interfaces for the Have You Found the Non-Custodial Parent of My Children business related components. It is responsible for all the data access to the SQL7 Server Database related to the Have You Found the Non-Custodial Parent of My Children data. In addition, the Have You Found the Non-Custodial Parent of My Children business component will contain the following:

- Majority of the business logic related to Have You Found the Non-Custodial Parent of My Children page.
- Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.
- Implementation of a declarative and/or programmatic security if necessary.

The output result will display two paragraphs which contains the Custodial Parent full name, Case Number, non-Custodial Parent full name, links to the Current Home Address and the non-Custodial Employers Address page back to the custodial parent's web browser.

Have You Found the Non-Custodial Parent of My Children Page Controller

2910. The Have You Found the Non-Custodial Parent of My Children Page Controller is a Microsoft Transaction Server (MTS) component that will provide a

standard way of transporting data to and from the Have You Found the Non-Custodial Parent of My Children Active Server Page through dictionary objects. It implements business logic that would otherwise reside in the Have You Found the Non-Custodial Parent of My Children Active Server Page. It is the co-ordinator between the interaction of the Have You Found the Non-Custodial Parent of My Children Active Server Pages and the Have You Found the Non-Custodial Parent of My Children Business Components. In addition, the Have You Found the Non-Custodial Parent of My Children Page Controller will interface with the Internet Information Server event handlers.

CBAM Architecture Component 2912. The Component Based Architecture Model (CBAM) component that will provide the following common architecture services:

- Error handling
- Logging Services
- Database Access
- ID Generation
- Security Service
- Registry Service
- Text Service
- State Maintenance

Data Validation Checks

The architecture component has error handling routines while retrieving data.

Required Output

A list of recent case action events related to the case number followed by month, date, and year of the action will be displayed from the Have You Found the Non-Custodial Parent of My Children Active Server Page. The said data will be viewable online and printable.

WHERE IS MY MONEY DISPLAY PAGE

5 This portion describes the general design for the Where is My Money Display Page for the electronic Child Support Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various infrastructure components and their interdependencies.

Objectives

10

The main objectives of this section are to:

- Provide an overview of the all components and their dependencies of the Where is My Money Page.
- 15 • Describe the Where is My Money Page infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the Where is My Money Page infrastructure objects.

20 GENERAL DESIGN REQUIREMENTS

The eCSE Where is My Money web page is designed to include the functionality required perform the following:

- 25 • View the Where is My Money web page online.

WHERE IS MY MONEY COMPONENTS

Description

30

Custodial Parent will click the Where is My Money link located in the main menu selection bar in the Custodial Parent Case Payment Information Page using a certified web browser.

- 5 Data will be retrieved from the SQL7 Server through the ICBAM Architecture. The ICBAM Architecture was built using Microsoft Object Component Technologies (COM).

- Data will pass through the business logic using the page controller (COM)
10 component to/from the Active Server Pages.

- Active server pages will be used to display the Where is My Money Information in a paragraph form. The data will display the current month's payment, The date the payment was mailed to the Custodial Parent, When will the check be delivered, and
15 an option link to set up a direct deposit into the Custodial Parent's account. Any errors encountered during the data retrieval will be documented in a server error log using the ICBAM Architecture.

Data Input Sources

- 20 There are no user inputs required for the Where is My Money Web Page. However, when an Internet User clicks on the Where is My Money link, the page will retrieve the Where is My Money data in a paragraph back to the Custodial Parent user's web browser.

25

Data Security

- Social Security logon, and password is required. Please see *Logon Screen/ Security and Authentication* general design document for more details.

30

Infrastructure Components

The infrastructure is comprised of the following components, shown in Figure 30:

SQL7 Data Repository on Web Server 3000. An established area on the web
5 server where all files to be used by the eCSE SQL7 data warehouse will be
deposited.

Server Microsoft SQL7 Data Warehouse 3002. A robust relational database
containing tables with data necessary to encompass the functionality of the current
10 Child Support Enforcement system monthly process.

Client Web Browser Graphical User Interface 3004. The client web based front-
end of the application in Hyper Text Markup Language (HTML) which a Custodial
Parent client (user) will use to click on a Case Number link from the client's web
15 browser to initiate querying the appropriate SQL server tables and generate
requested results back to the client web browser.

Where is My Money Active Server Page (ASP) 3006. The client web based front-
end of the application in Hyper Text Markup Language (HTML) calls on the Where
20 is My Money Active Server Page to display back to the client browser the most
recent information about the progress of receiving a payment. The Where is My
MoneyActive Server Page will contain the following:

- Little logic except to interact with the Where is My Money Page Controller.
- HTML code to display the results.

25

Where is My Money Business Component 3008. The Where is My Money
Business Component defines all of the public interfaces for the Where is My Money
business related components. It is responsible for all the data access to the SQL7
Server Database related to the Where is My Money data. In addition, the Where is
30 My Money business component will contain the following:

- Majority of the business logic related to Where is My Money page.

- Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.
- 5 • Implementation of a declarative and/or programmatic security if necessary.

The output result will display a paragraph of the amount of money, the date the money was mailed back to the custodial parent's web browser.

- 10 **Where is My Money Page Controller 3010.** The Where is My Money Page Controller is a Microsoft Transaction Server (MTS) component that will provide a standard way of transporting data to and from the Where is My Money Active Server Page through dictionary objects. It implements business logic that would otherwise will reside in the Where is My Money Active Server Page. It is the co-
- 15 ordinator between the interaction of the Where is My Money Active Server Pages and the Where is My Money Business Components. In addition, the Where is My Money Page Controller will interface with the Internet Information Server event handlers.
- 20 **ICBAM Architecture Component 3012.** The Internet Component Based Architecture Model (ICBAM) component that will provide the following common architecture services:
- Error handling
 - Logging Services
 - 25 • Database Access
 - ID Generation
 - Security Service
 - Registry Service
 - Text Service
 - 30 • State Maintenance

Data Validation Checks

The architecture component has error handling routines while retrieving data.

5 *Required Output*

A list of recent case action events related to the case number followed by month, date, and year of the action will be displayed from the Where is My Money Active Server Page. The said data will be viewable online and printable. The Where is My
10 Money display format where the output results are stored in the < > areas.

WHY DIDN'T I GET MY CHILD SUPPORT PAYMENT DISPLAY PAGE

15 This portion describes the general design for the Why Didn't I Get My Child Support Payment display Page for the electronic Child Support Enforcement Web Application (eCSE). This is achieved by providing an overview of the system's various infrastructure components and their interdependencies.

20 *Objectives*

The main objectives of this document are to:

- Provide an overview of the all components and their dependencies of the Why Didn't I Get My Child Support Payment Page.
- Describe the Why Didn't I Get My Child Support Payment Page
25 infrastructure objects in sufficient detail to support their build.
- Act as a reference guide for the Why Didn't I Get My Child Support Payment Page infrastructure objects.

GENERAL DESIGN REQUIREMENTS

30

The eCSE Why Didn't I Get My Child Support Payment web page is designed to include the functionality required perform the following:

- View the Why Didn't I Get My Child Support Payment web page online.
- 5 • Link to update the current Home Address of the non-Custodial and/or Custodial Parent.
- Link to update the Employer's Address of the non-Custodial Parent.

WHY DIDN'T I GET MY CHILD SUPPORT PAYMENT COMPONENTS

10

Description

Custodial Parent will click the Why Didn't I Get My Child Support Payment link located in the main menu selection bar in the Custodial Parent Case Payment
15 Information Page using a certified web browser.

Data will be retrieved from the SQL7 Server through the ICBAM Architecture. The ICBAM Architecture was built using Microsoft Object Component Technologies (COM).

20

Data will pass through the business logic using the page controller (COM) component to/from the Active Server Pages.

Active server pages will be used to display the Why Didn't I Get My Child Support
25 Payment Information in a paragraph form. The data will display in the form of two paragraphs:

The first paragraph displays the reason the payment was not received, and the non-Custodial Parent's full name.

30

The second paragraph displays a message which informs the Custodial Parent to make sure the current address is correct. In addition, the second paragraph will contain the links to the Current Address Page and Current Employers Address Page of the non-Custodial Parent.

5

Any errors encountered during the data retrieval will be documented in a server error log using the ICBAM Architecture.

Data Input Sources

10

There are no user inputs required for the Why Didn't I Get My Child Support Payment Web Page. However, when the Custodial Parent logs on, access the case payment information page and clicks on the Why Didn't I Get My Child Support Payment link , the page will capture the following:

15

- The non-custodial parent name.
- The custodial parent name.
- Case number.

The active server page will retrieve the Why Didn't I Get My Child Support Payment data information formatted in two paragraphs back to the Custodial Parent user's web browser.

20

Data Security

Social Security logon, and password is required. Please see *Logon Screen/ Security and Authentication* general design document for more details.

25

Infrastructure Components

The infrastructure is comprised of the following components:

30

SQL7 Data Repository on Web Server 3100. An established area on the web server where all files to be used by the eCSE SQL7 data warehouse will be deposited.

- 5 **Server Microsoft SQL7 Data Warehouse 3102.** A robust relational database containing tables with data necessary to encompass the functionality of the current Child Support Enforcement system monthly process.

- 10 **Client Web Browser Graphical User Interface 3104.** The client web based front-end of the application in Hyper Text Markup Language (HTML) which a Custodial Parent client (user) will use to click on a Case Number link from the client's web browser to initiate querying the appropriate SQL server tables and generate requested results back to the client web browser.

- 15 **Why Didn't I Get My Child Support Payment Active Server Page (ASP) 3106.** The client web based front-end of the application in Hyper Text Markup Language (HTML) calls on the Why Didn't I Get My Child Support Payment Active Server Page to display back to the client browser the most recent information about the reasons of not receiving a payment. The Why Didn't I Get My Child Support
20 Payment Active Server Page will contain the following:
- Little logic except to interact with the Why Didn't I Get My Child Support Payment Page Controller.
 - HTML code to display the results.

- 25 **Why Didn't I Get My Child Support Payment Business Component 3108.** The Why Didn't I Get My Child Support Payment Business Component defines all of the public interfaces for the Why Didn't I Get My Child Support Payment business related components. It is responsible for all the data access to the SQL7 Server Database related to the Why Didn't I Get My Child Support Payment data. In
30 addition, the Why Didn't I Get My Child Support Payment business component will contain the following:

- Majority of the business logic related to Why Didn't I Get My Child Support Payment page.
- Implementation of all the well defined interfaces.
- Calls of all backend Application Programmable Interfaces (API) if necessary.
- A Microsoft Transaction Server (MTS) Component.
- Implementation of a declarative and/or programmatic security if necessary.

The output result will display two paragraphs which contains the Custodial Parent full name, Case Number, non-Custodial Parent full name, links to the Current Home Address and the non-Custodial Employers Address page back to the custodial parent's web browser.

Why Didn't I Get My Child Support Payment Page Controller 3110. The Why Didn't I Get My Child Support Payment Page Controller is a Microsoft Transaction Server (MTS) component that will provide a standard way of transporting data to and from the Why Didn't I Get My Child Support Payment Active Server Page through dictionary objects. It implements business logic that would otherwise will reside in the Why Didn't I Get My Child Support Payment Active Server Page. It is the co-ordinator between the interaction of the Why Didn't I Get My Child Support Payment Active Server Pages and the Why Didn't I Get My Child Support Payment Business Components. In addition, the Why Didn't I Get My Child Support Payment Page Controller will interface with the Internet Information Server event handlers.

ICBAM Architecture Component 3112. The Internet Component Based Architecture Model (ICBAM) component that will provide the following common architecture services:

- Error handling
- Logging Services
- Database Access

- ID Generation
- Security Service
- Registry Service
- Text Service
- State Maintenance

5

Data Validation Checks

The architecture component has error handling routines while retrieving data.

10

Required Output

A list of recent case action events related to the case number followed by month, date, and year of the action will be displayed from the Why Didn't I Get My Child

15

Support Payment Active Server Page. The said data will be viewable online and printable.

Although only a few embodiments of the present invention have been described in detail herein, it should be understood that the present invention may be embodied in many other specific forms without departing from the spirit or scope of the invention. Therefore, the present examples and embodiments are to be considered as illustrative and not restrictive, and the invention is not to be limited to the details given herein, but may be modified within the scope of the appended claims.

20

CLAIMS

What is claimed is:

- 1 1. A method for providing a network-based child financial support framework
2 comprising the steps of:
 - 3 (a) maintaining a database including information on a received financial support
4 payment utilizing a network;
 - 5 (b) providing general information relating to the financial support payment
6 utilizing the network;
 - 7 (c) allowing the calculation of a proper amount of the financial support payment
8 based on a profile a user; and
 - 9 (d) displaying a history associated with the financial support payment.
- 1 2. A method as recited in claim 1, wherein the network includes the Internet
- 1 3. A method as recited in claim 1, wherein the profile includes data selected
2 from the group consisting of income, number of children, basic support,
3 insurance premium, child care cost, and additional expenses.
- 1 4. A method as recited in claim 1, wherein the history includes a date, an
2 amount received on the date, an amount retained of the amount received, and
3 a disbursement of the amount received to the custodial parent.
- 1 5. A method as recited in claim 1, and further comprising the step of presenting
2 a plurality of frequently asked questions relating to the financial support
3 payment.
- 1 6. A computer program embodied on a computer readable medium for
2 providing a network-based child financial support framework comprising:

- 3 (a) a code segment that maintains a database including information on a received
4 financial support payment utilizing a network;
5 (b) a code segment that provides general information relating to the financial
6 support payment utilizing the network;
7 (c) a code segment that allows the calculation of a proper amount of the
8 financial support payment based on a profile a user; and
9 (d) a code segment that displays a history associated with the financial support
10 payment.

1 7. A computer program as recited in claim 6, wherein the network includes the
2 Internet

1 8. A computer program as recited in claim 6, wherein the profile includes data
2 selected from the group consisting of income, number of children, basic
3 support, insurance premium, child care cost, and additional expenses.

1 9. A computer program as recited in claim 6, wherein the history includes a
2 date, an amount received on the date, an amount retained of the amount
3 received, and a disbursement of the amount received to the custodial parent.

1 10. A computer program as recited in claim 6, and further comprising a code
2 segment that presents a plurality of frequently asked questions relating to the
3 financial support payment.

1
1
2 11. A system for providing a network-based child financial support framework
3 comprising:
4 (a) logic that maintains a database including information on a received financial
5 support payment utilizing a network;
6 (b) logic that provides general information relating to the financial support
7 payment utilizing the network;

- 8 (c) logic that allows the calculation of a proper amount of the financial support
9 payment based on a profile a user; and
10 (d) logic that displays a history associated with the financial support payment.

1 12. A system as recited in claim 11, wherein the network includes the Internet

1 13. A system as recited in claim 11, wherein the profile includes data selected
2 from the group consisting of income, number of children, basic support,
3 insurance premium, child care cost, and additional expenses.

1 14. A system as recited in claim 11, wherein the history includes a date, an
2 amount received on the date, an amount retained of the amount received, and
3 a disbursement of the amount received to the custodial parent.

1 15. A system as recited in claim 11, and further comprising logic that presents a
2 plurality of frequently asked questions relating to the financial support
3 payment.

ABSTRACT

ANDIP597

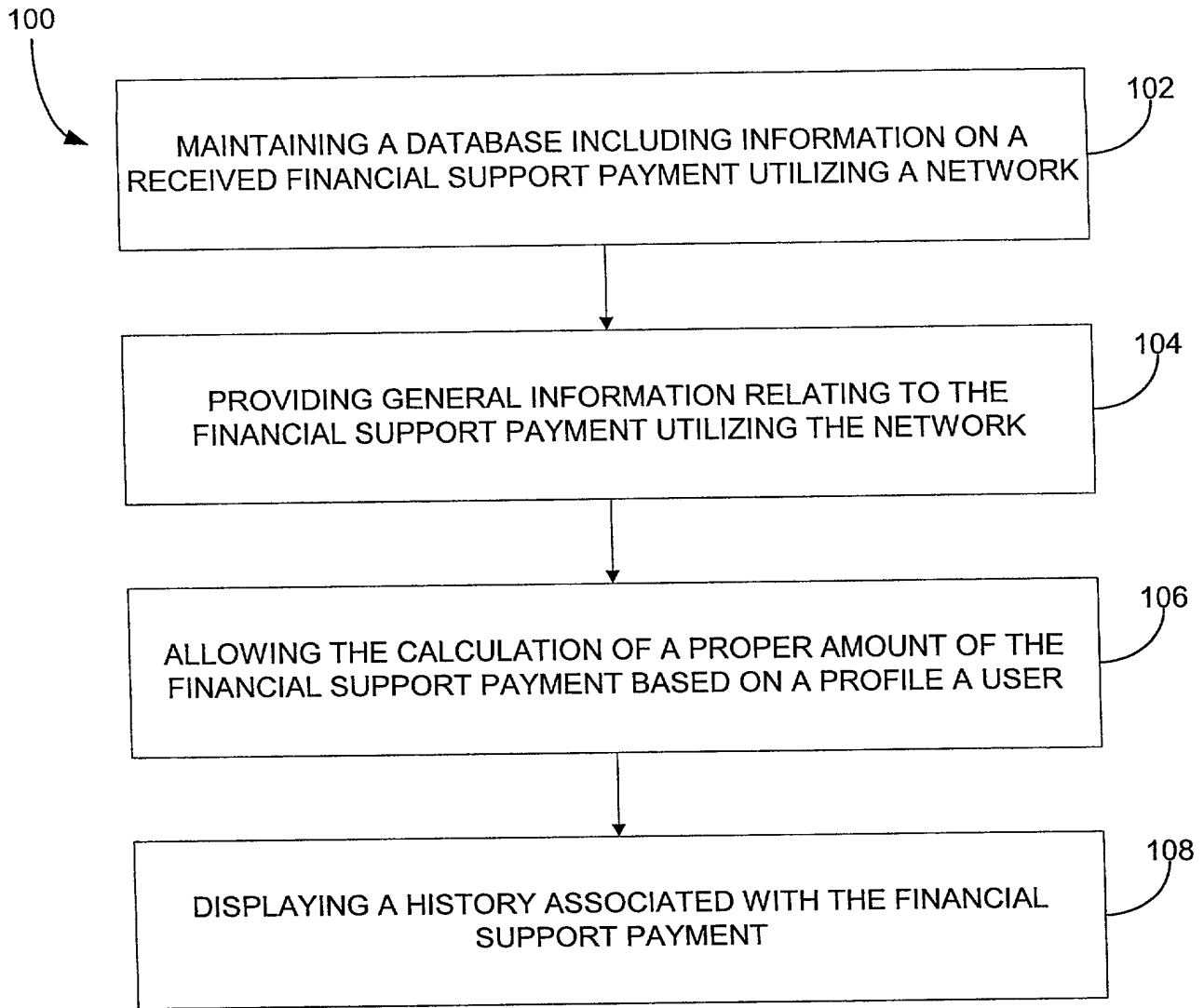


Figure 1

150

Example eCSE Infrastructure

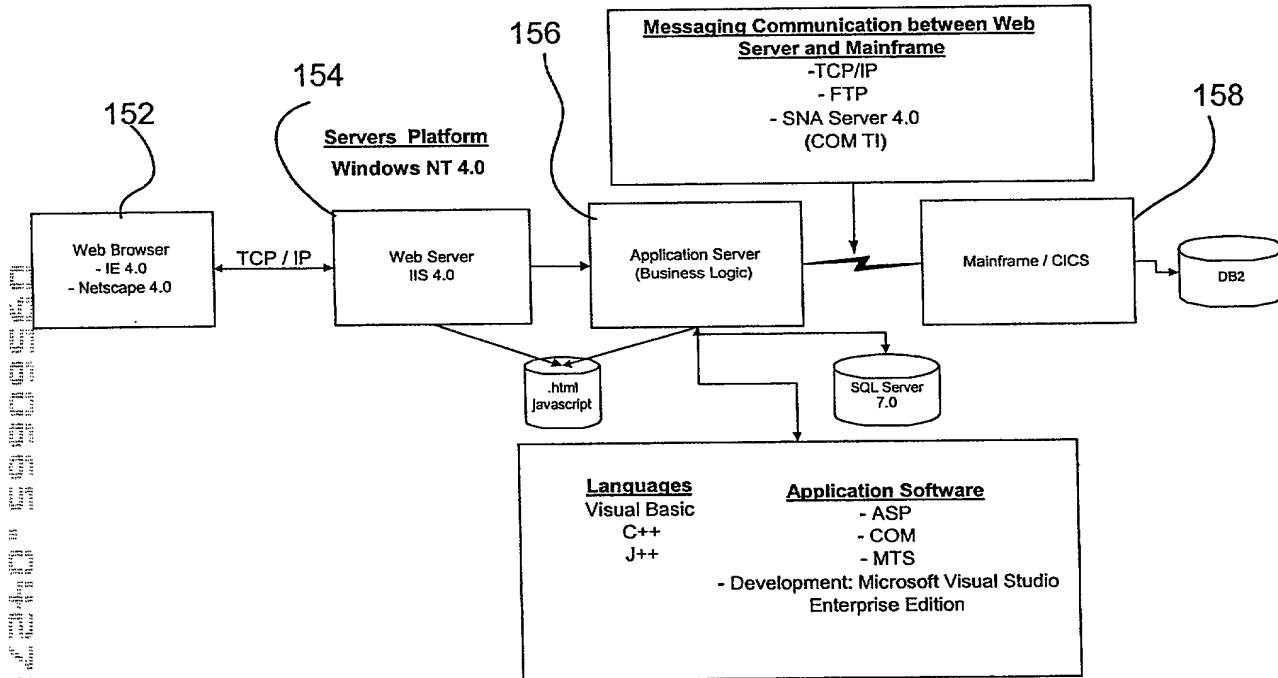


Figure 1A

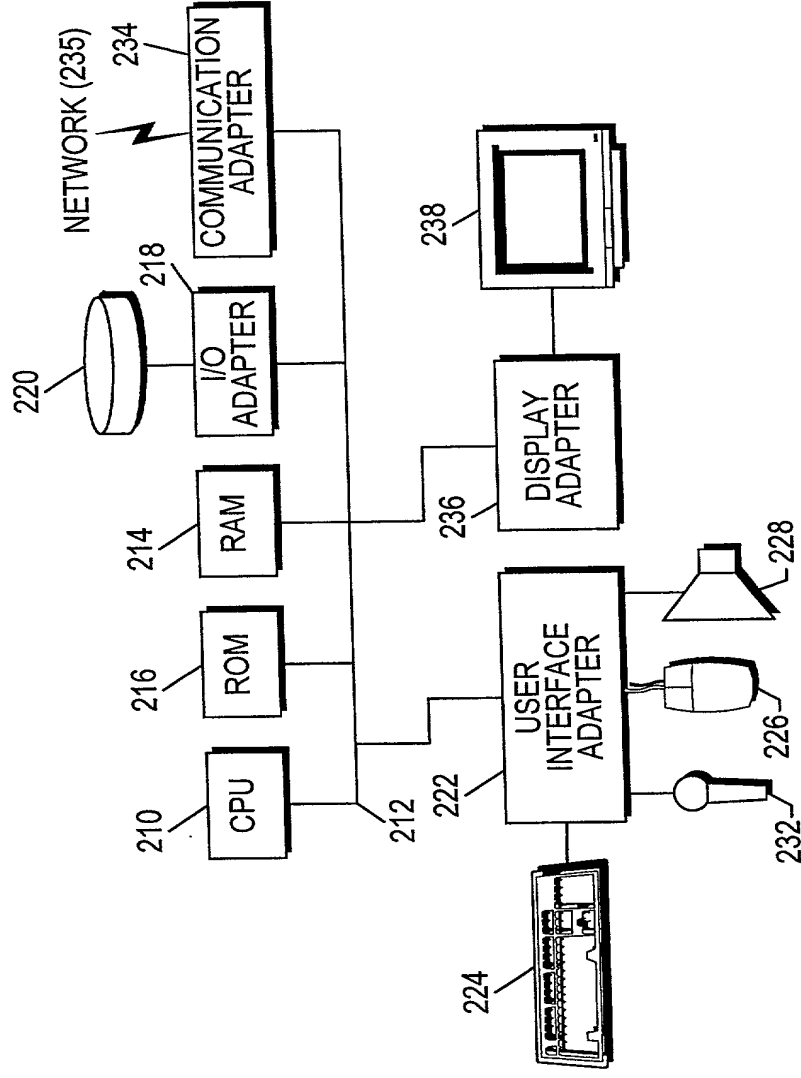


Figure 2

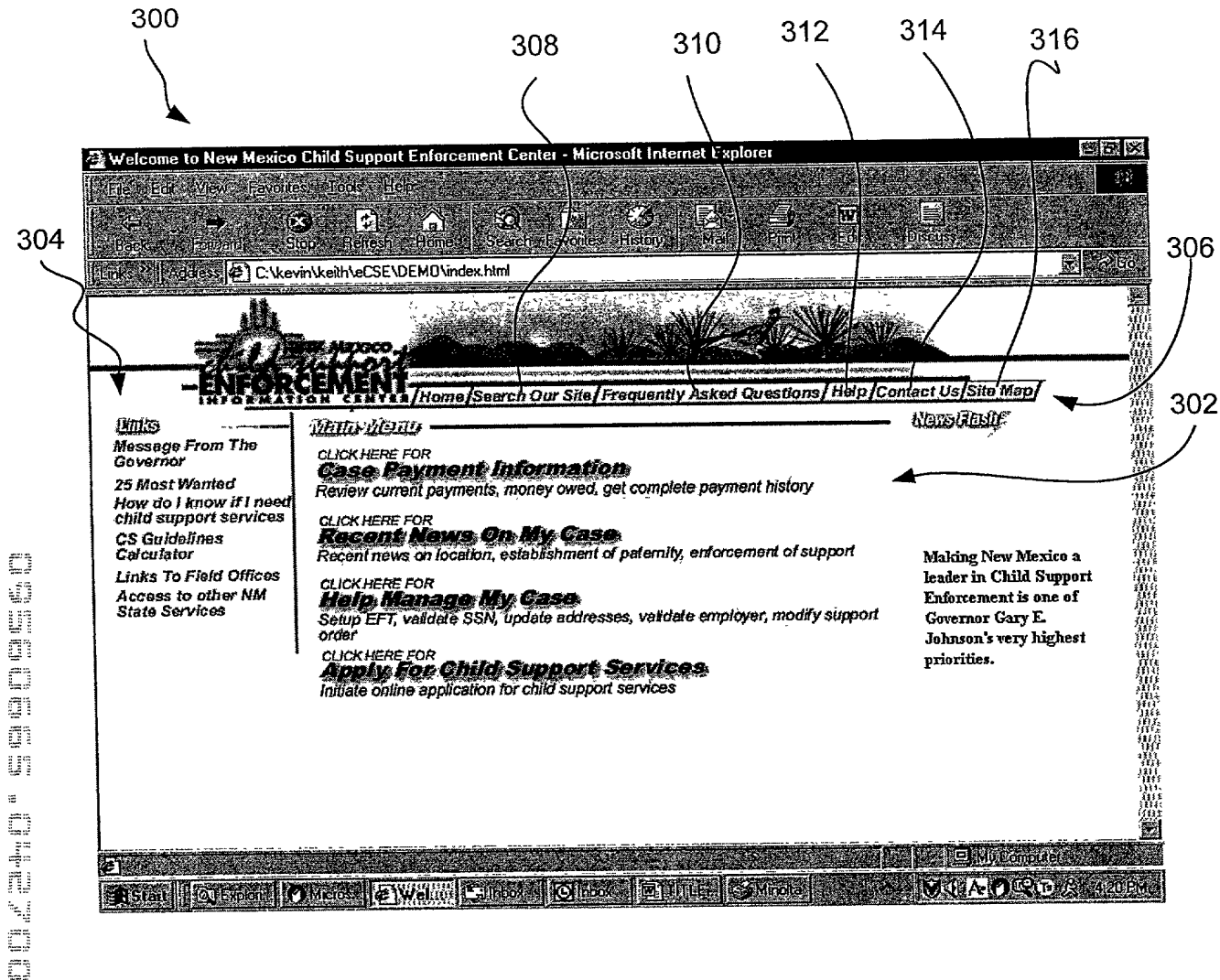


Figure 3

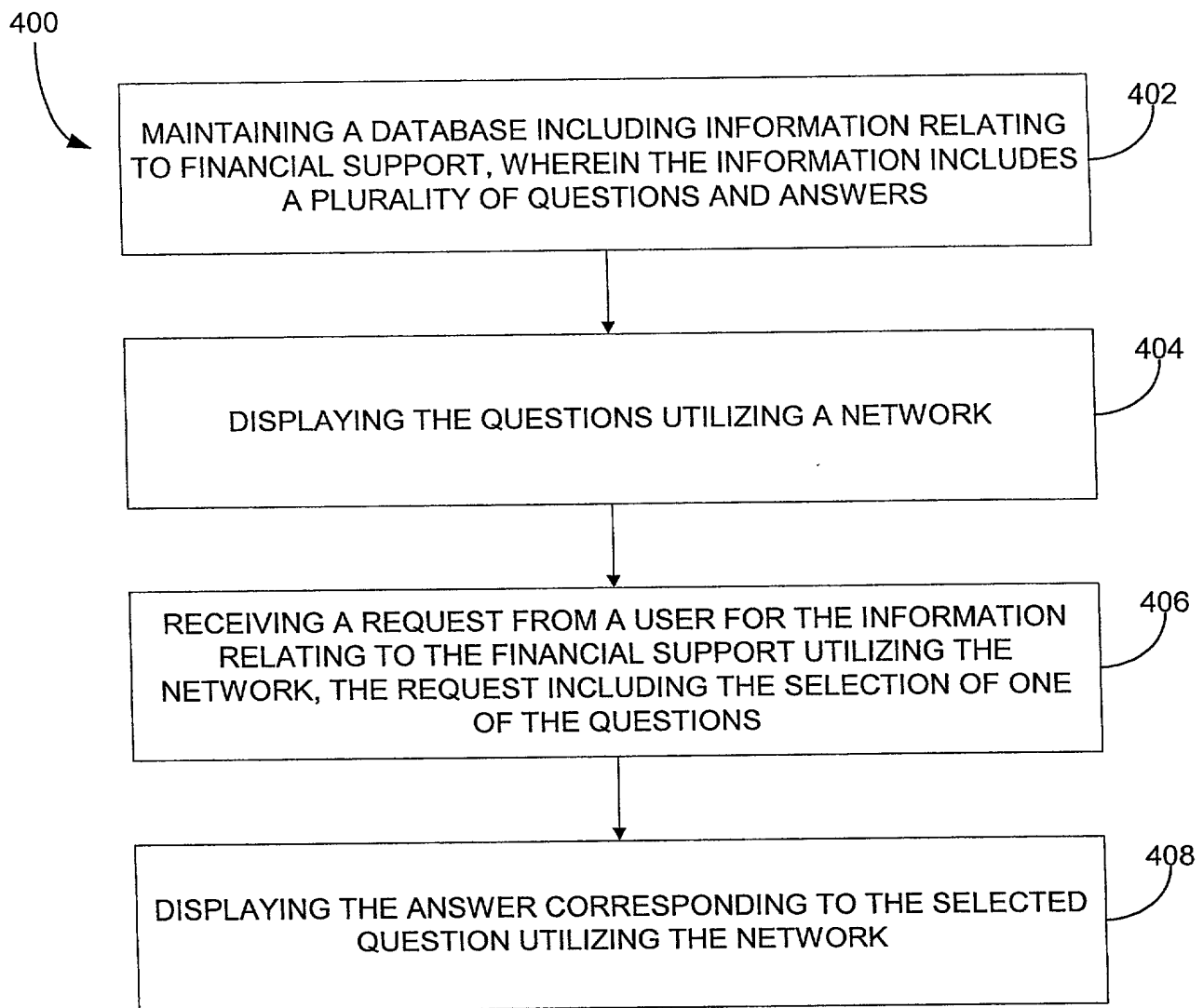


Figure 4

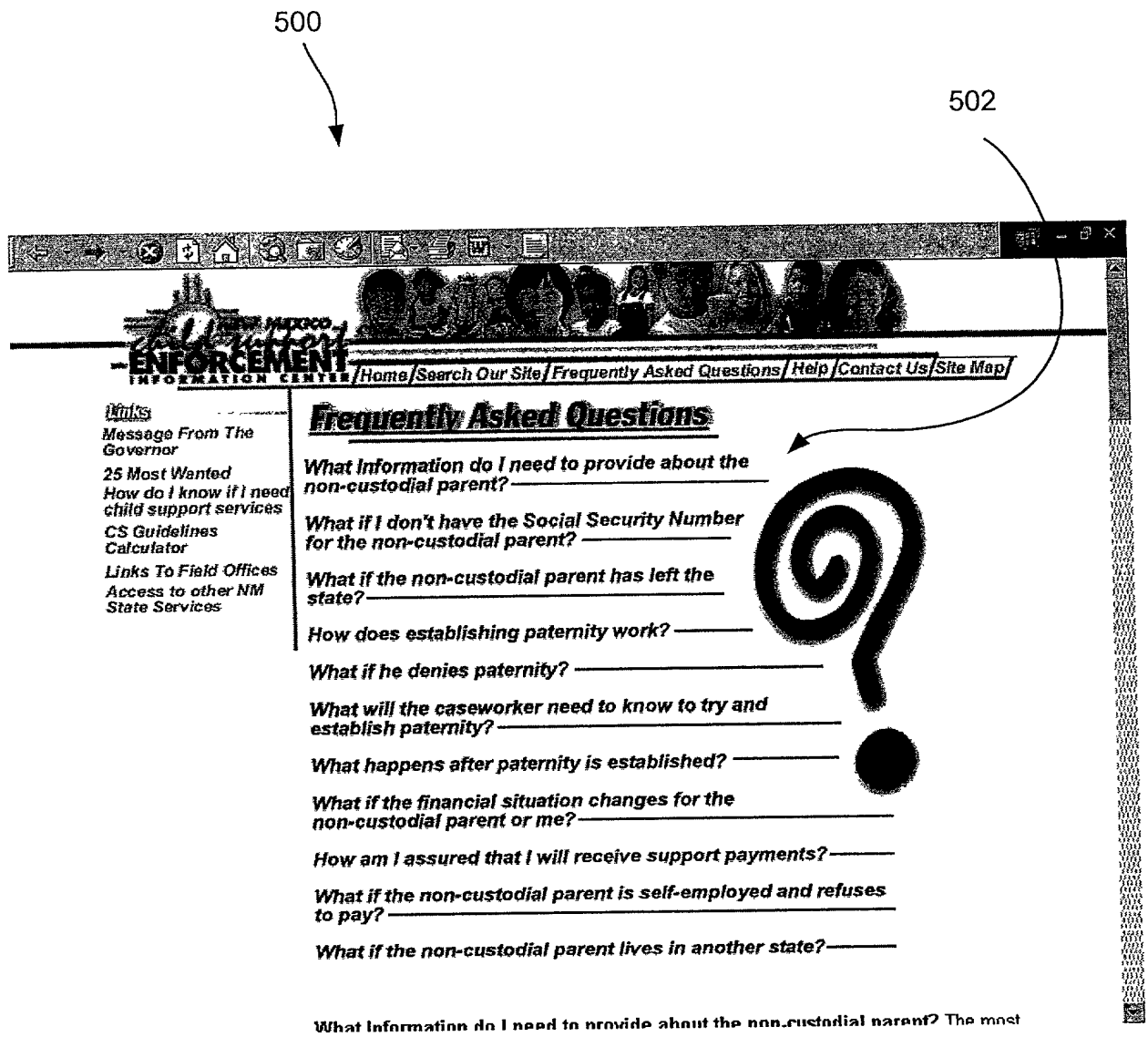


Figure 5

700



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- 25 Most Wanted
- How do I know if I need child support services
- CS Guidelines
- Calculator
- Links To Field Offices
- Access to other NM State Services

CSED Field Offices in the State of New Mexico

Region I 1515 East 20th, Suite B Farmington, NM 87401 (505) 327-6001 Region1@csed.state.nm	Region II 8050 North Motel Blvd. Las Cruces, NM 88005 (505) 524-6020 Region2@csed.state.nm
Region III 625 Silver SW, 4th Floor Albuquerque, NM 87102 (505) 841-4400 Region3@csed.state.nm	Region IV 2300 Colins Drive Las Vegas, NM 87701 (505) 454-1441 Region4@csed.state.nm
Region V 2542 Cerrillos Road Suite A Santa Fe, NM 87504 (505) 827-1900 Region5@csed.state.nm	Region VI 106 E. Reed Roswell, NM 88201-9975 (505) 624-6036 Region6@csed.state.nm
Region VII Plaza de Sol Bldg. 600 Second St. NW 6th Floor Albuquerque, NM 87102	

Figure 7

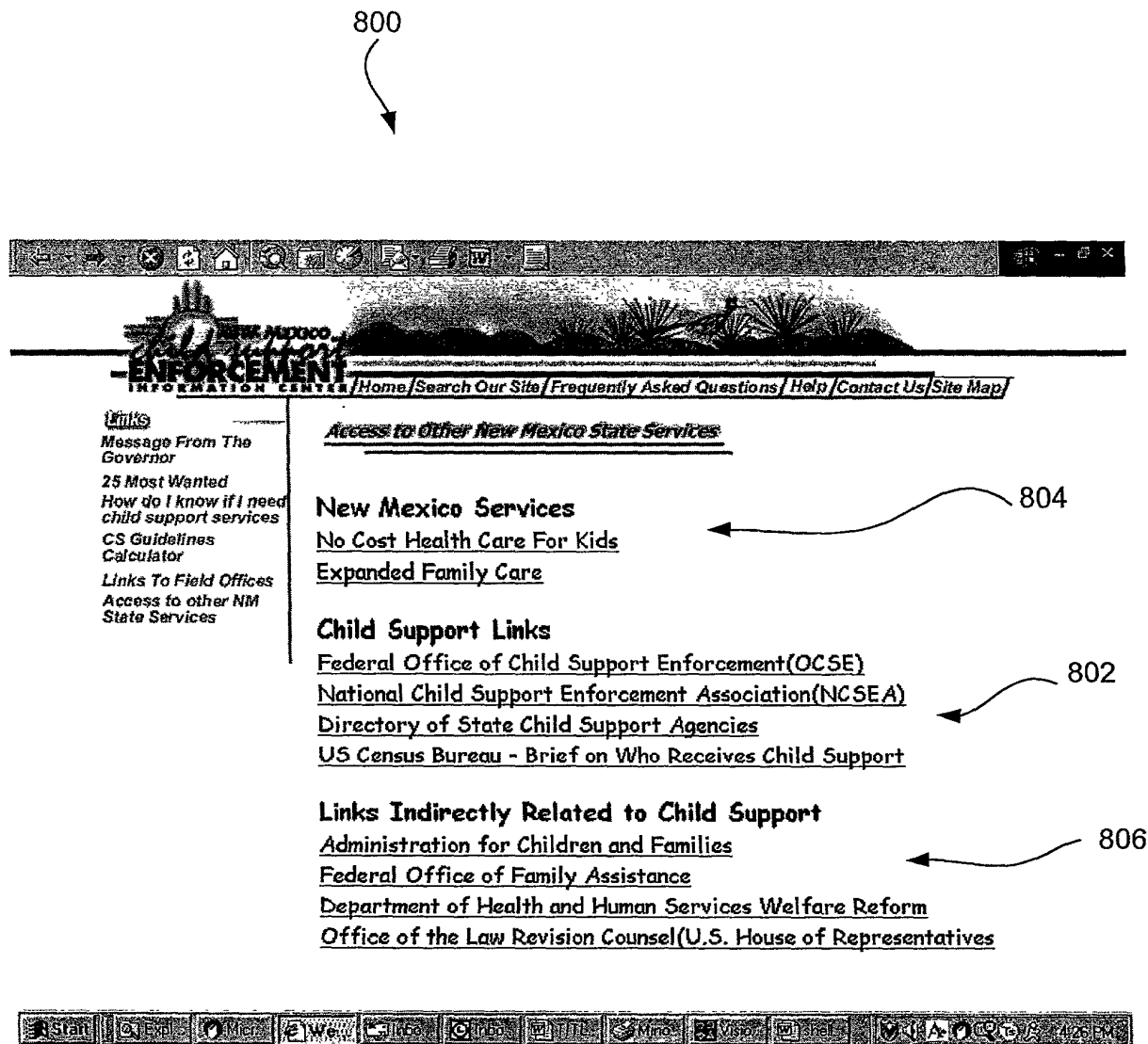


Figure 8

900

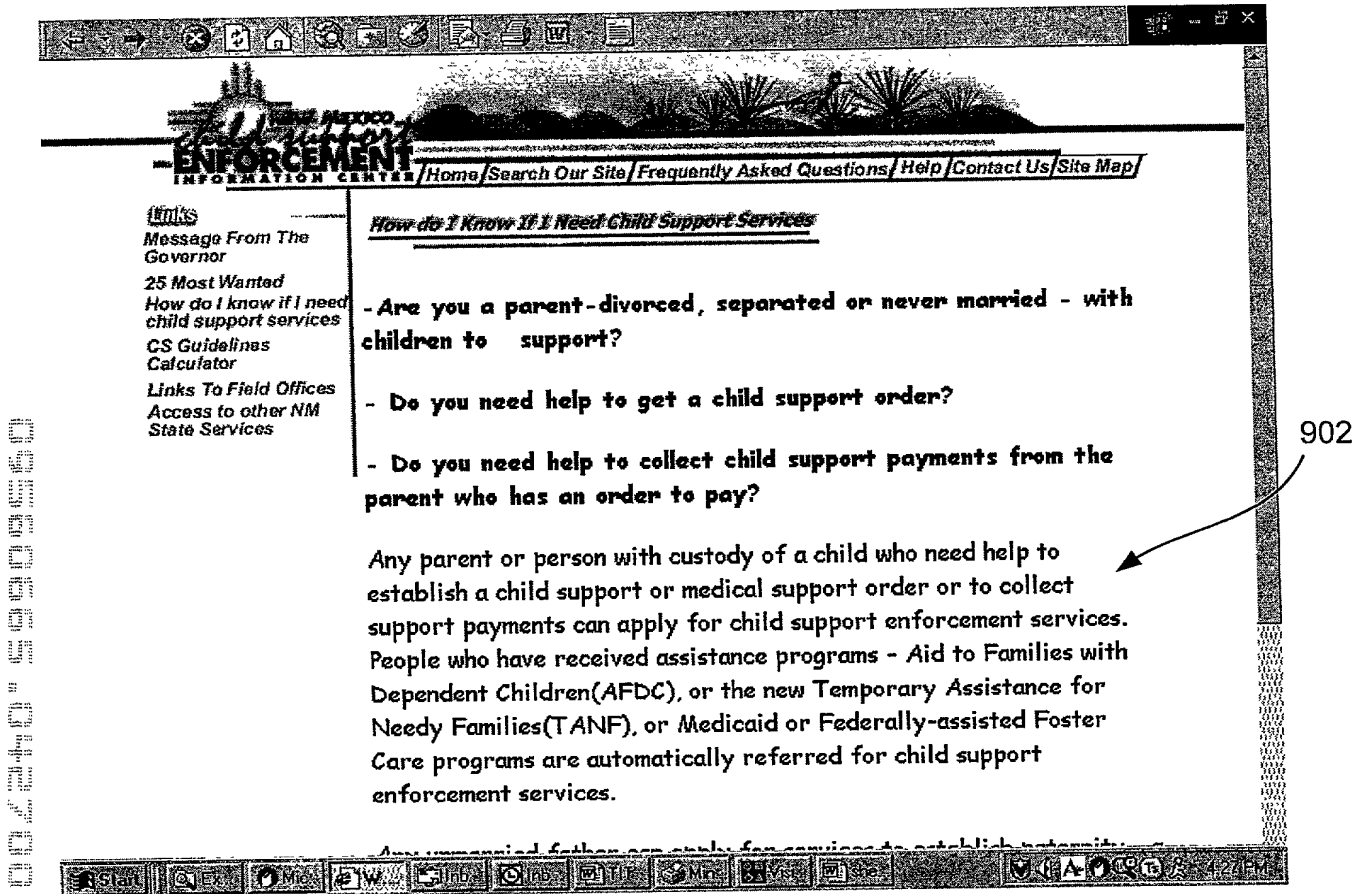


Figure 9

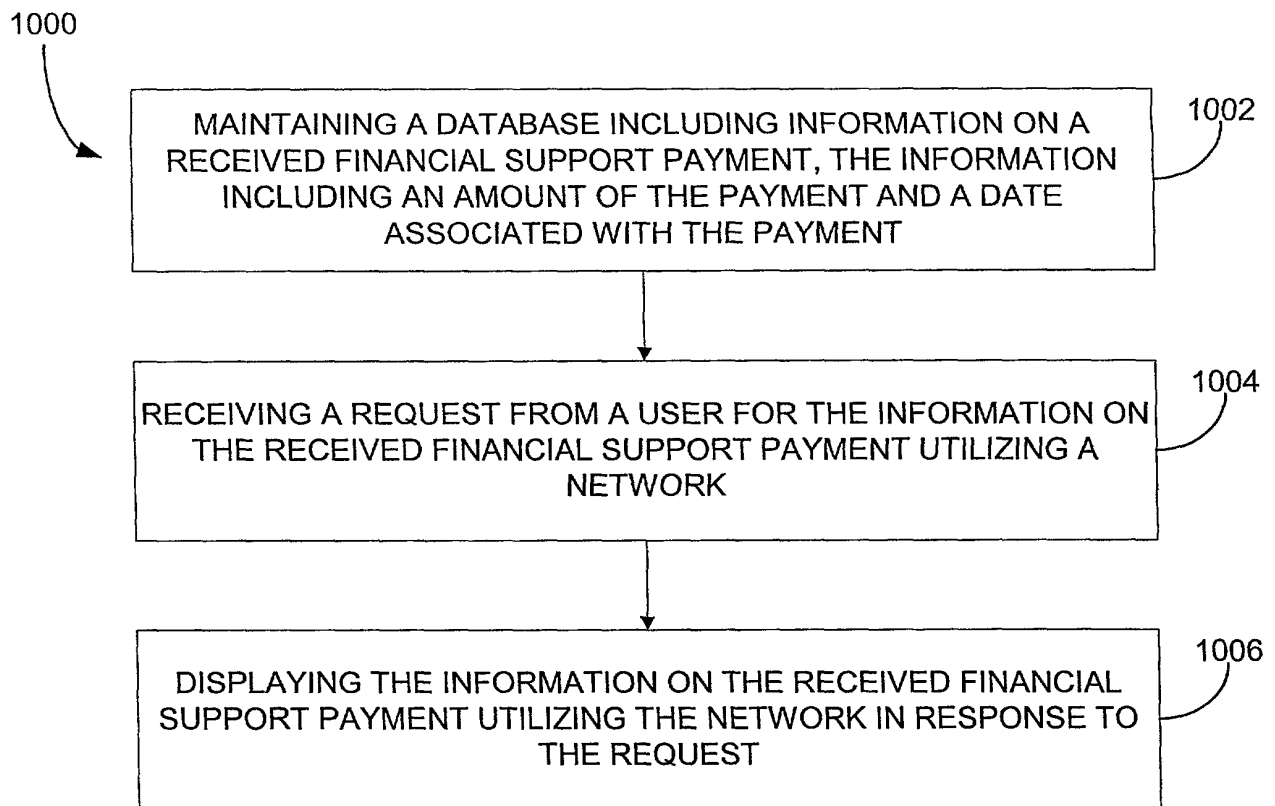


Figure 10

1100

1100

1102

1104

1106

1108

1110

Figure 11

1200

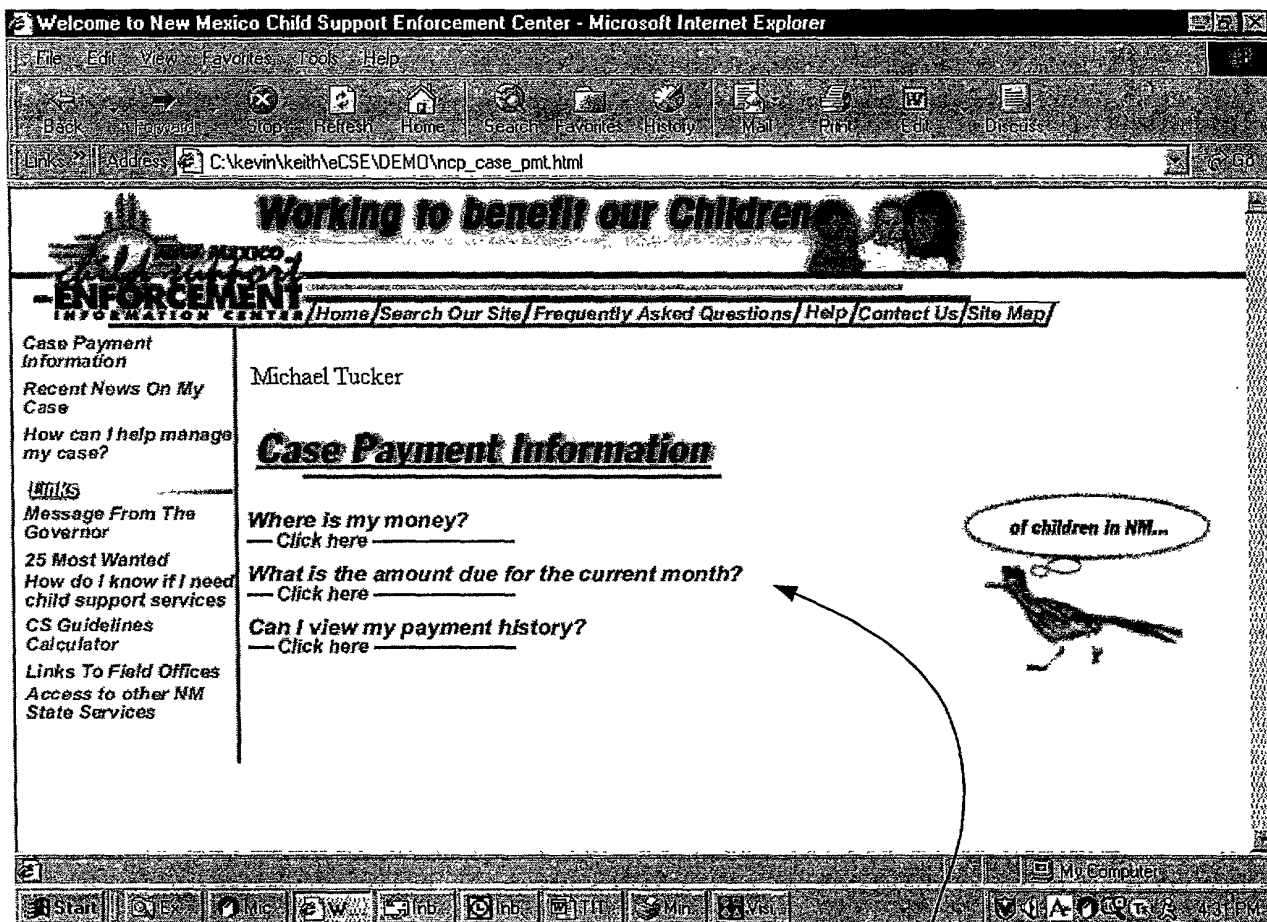


Figure 12

1300

1300

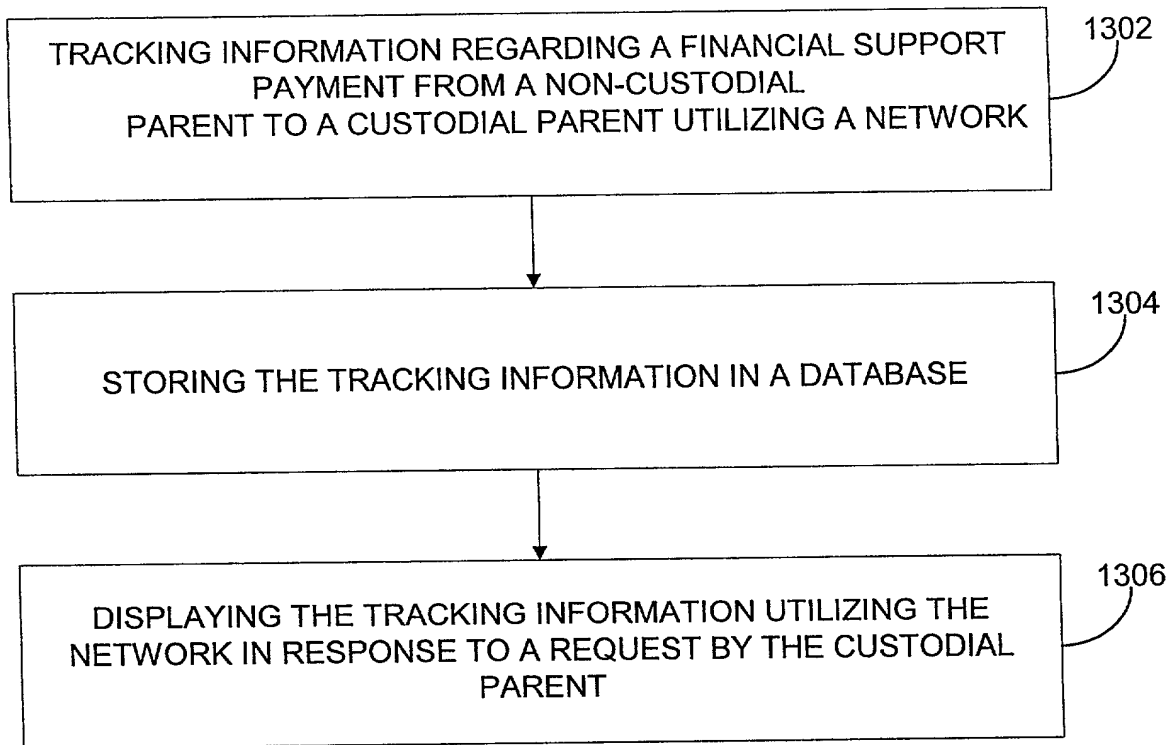


Figure 13

1400

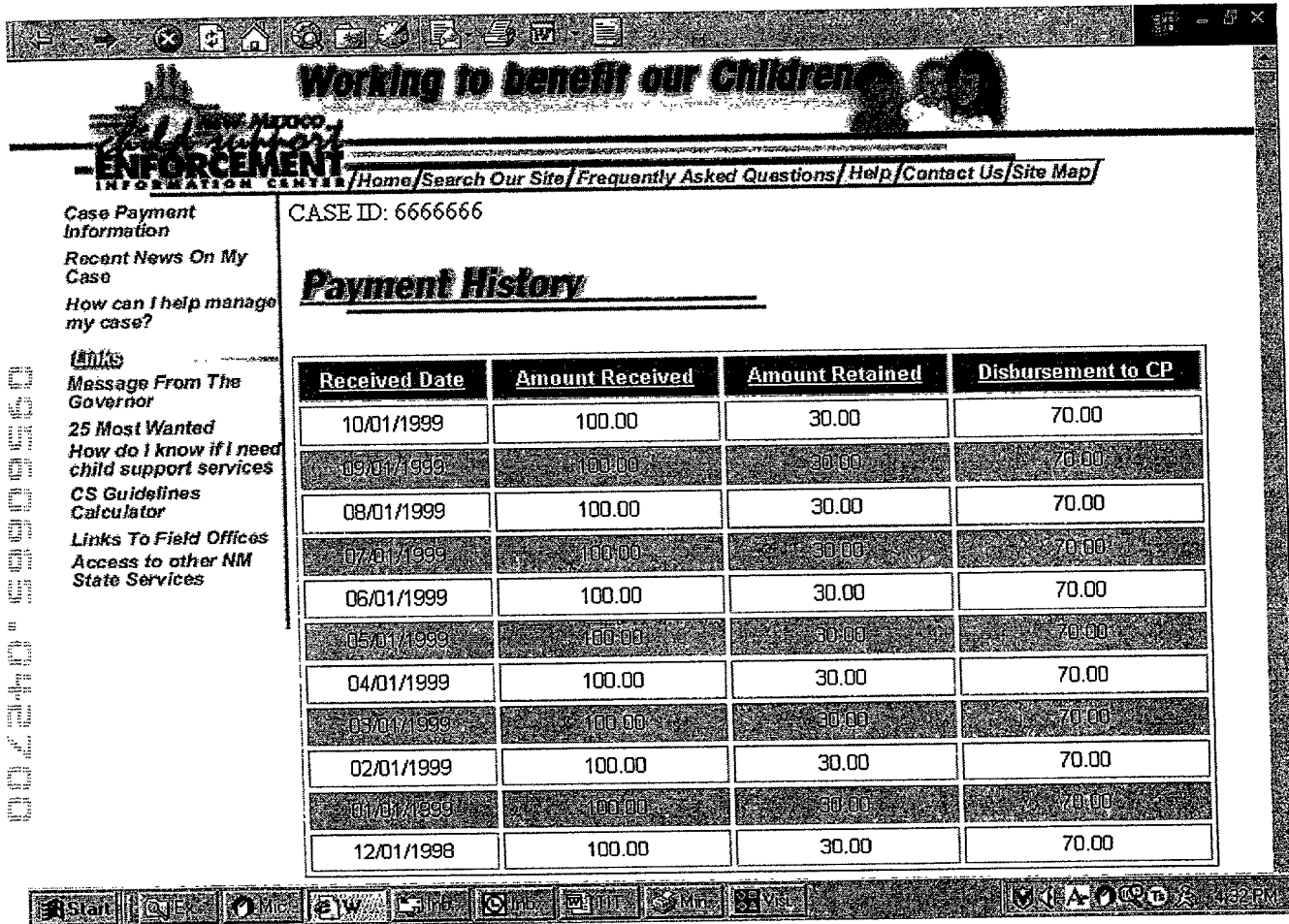


Figure 14

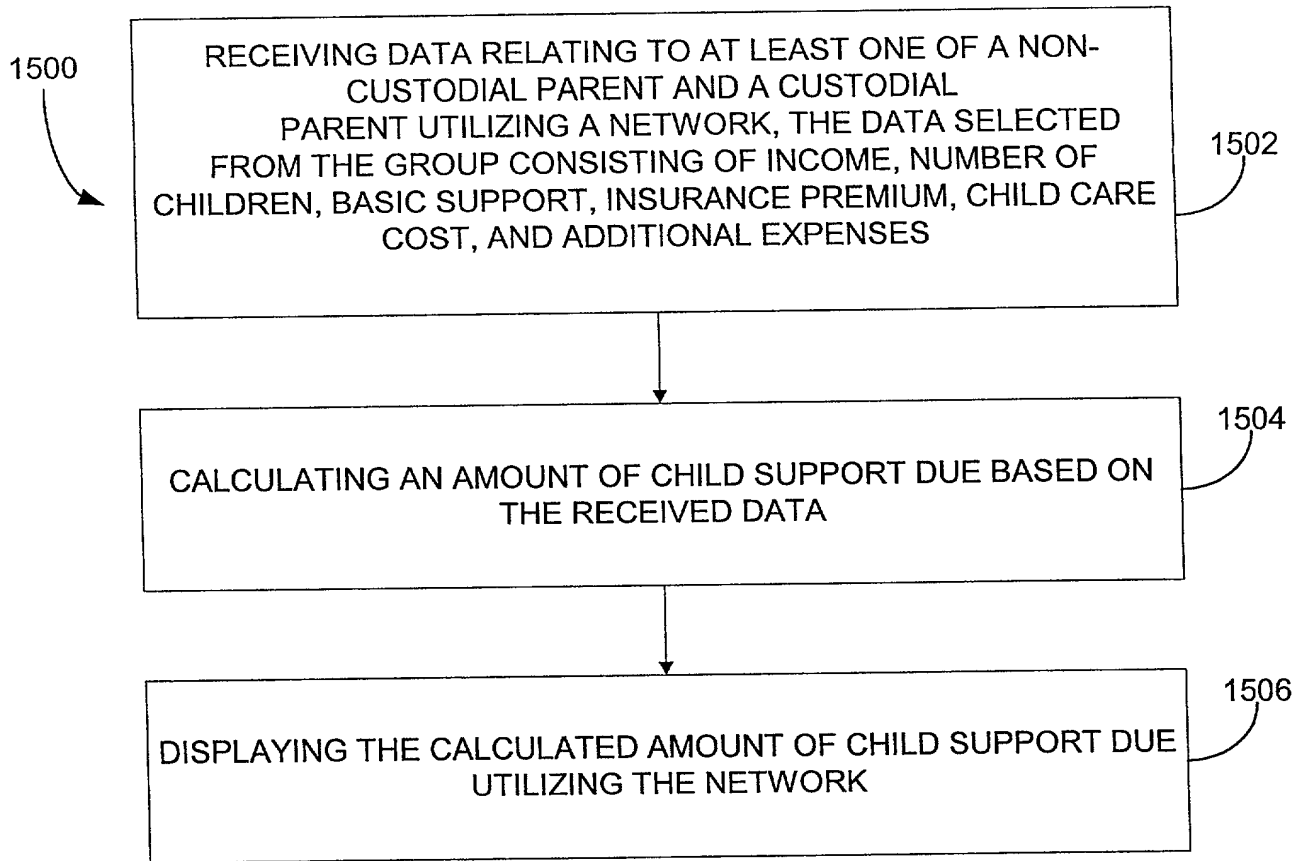


Figure 15

1600

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Child Support Guideline Calculator

**Complete as much information as possible for both parents.
For detailed instructions download the guidelines.**

Who has custody of the children? ☐

Calculation date as of 12/06/99	CP	NCP	Combined
Gross Monthly Income	1000.00	2000.00	\$3000.00
Number of Children <input type="text" value="1"/>			
Basic Support			828.00
Insurance Premium	10.00	10.00	20.00
Child Care Cost	50.00	50.00	100.00
Additional expense	100.00	100.00	100.00
Total Combined Support	160	160	4148.00

Calculate Child Support

1602

1604

1606

Figure 16

[illegible]

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How Do I Know If I Need Child Support Services

Links To Field Offices

Access To Other NM State Services

Where's My Money?

Why didn't I get my child support payment?

Can I view my payment history?

Where's My Money?

Can I view my payment history?

Non-Custodial Parent Recent News On My Case

It is important to have you address and the NCP's address current.

Has the NCP changed job recently?

Keeping a current list of the NCP's assets is important.

How can I add a new dependent?

It is important to have your address current.

Have you changed jobs recently?

How can I get my support order modified?

How can I arrange to pay for my child support?

Apply for child support services

Figure 17

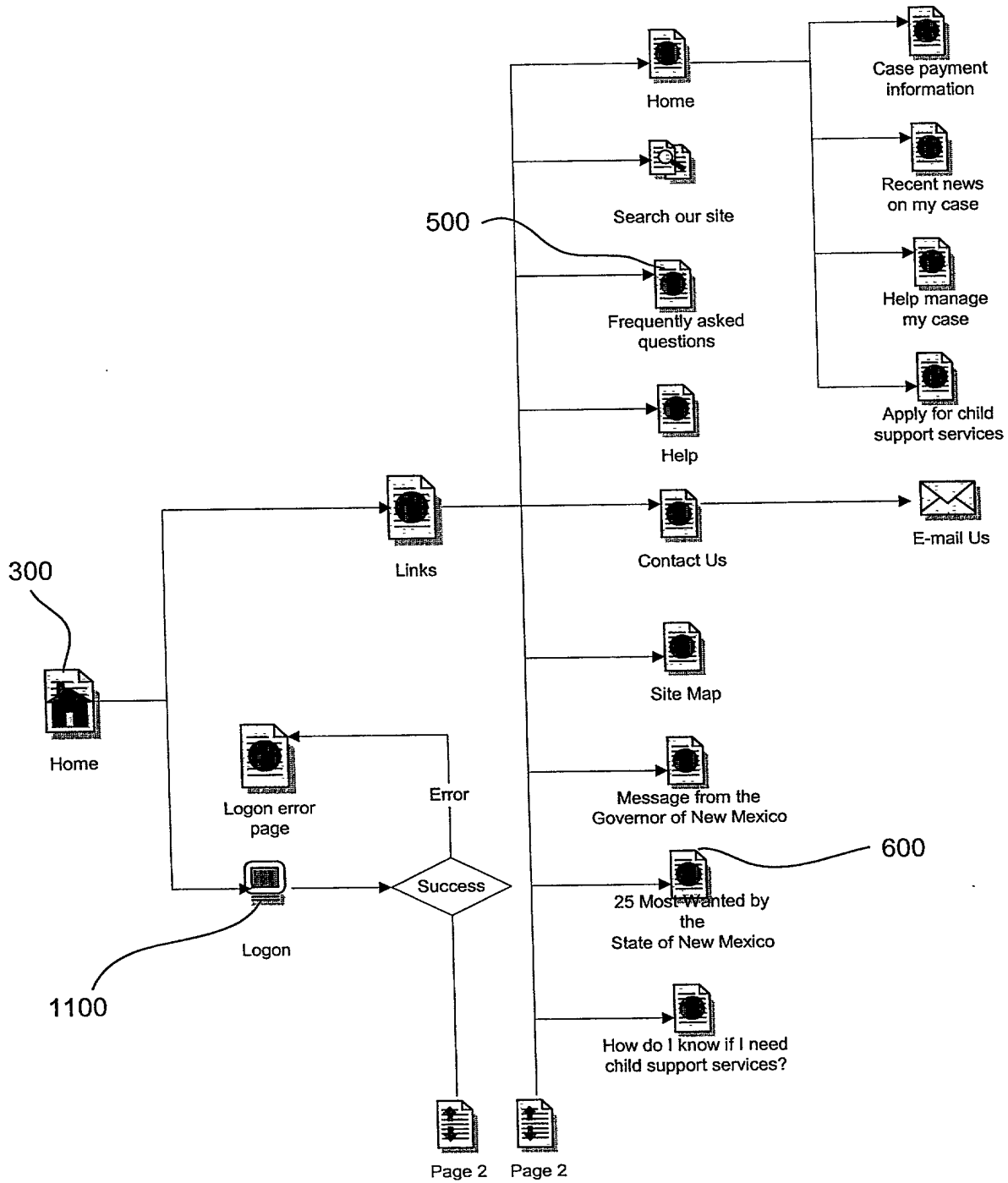


Figure 18

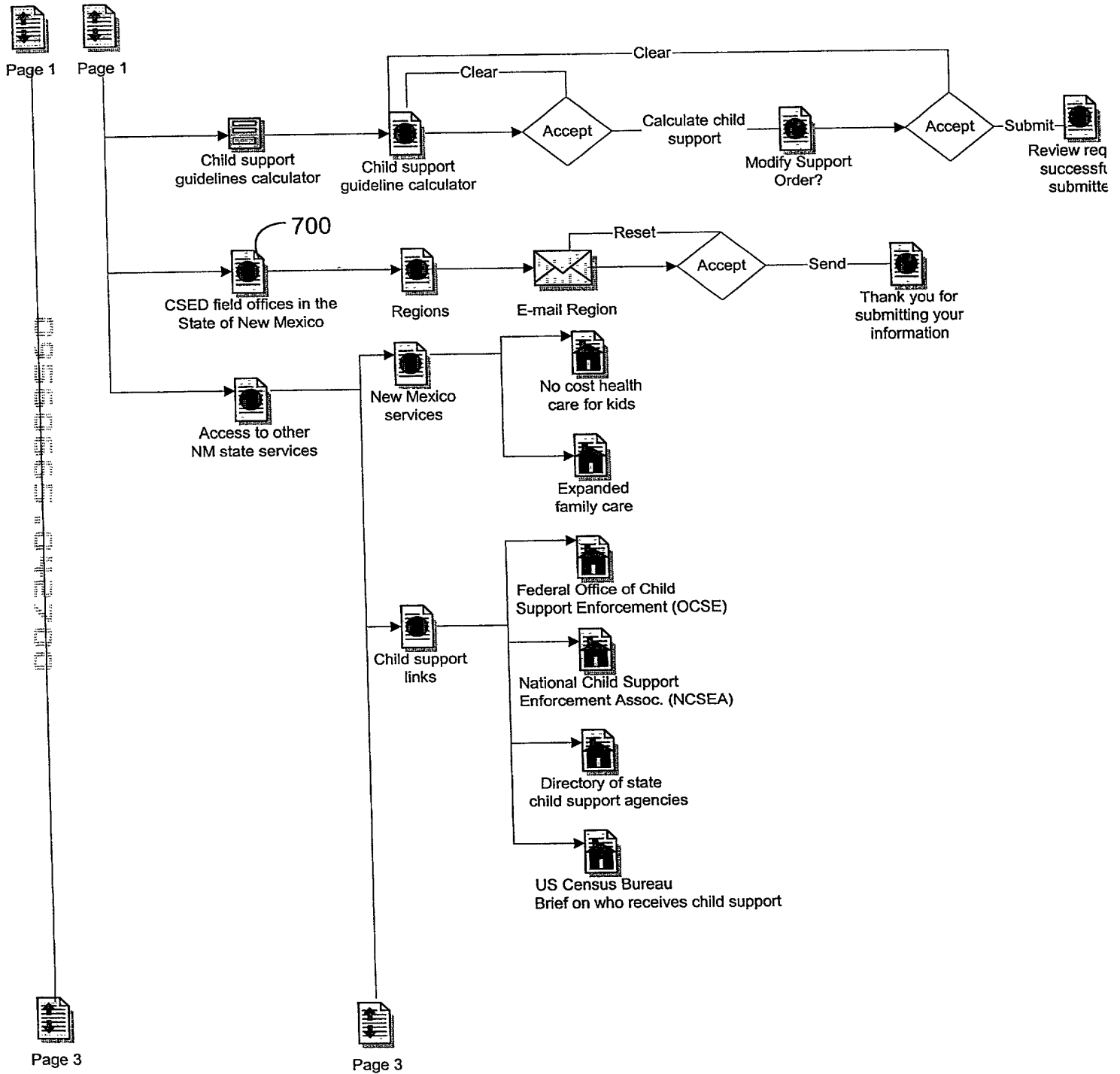


Figure 19

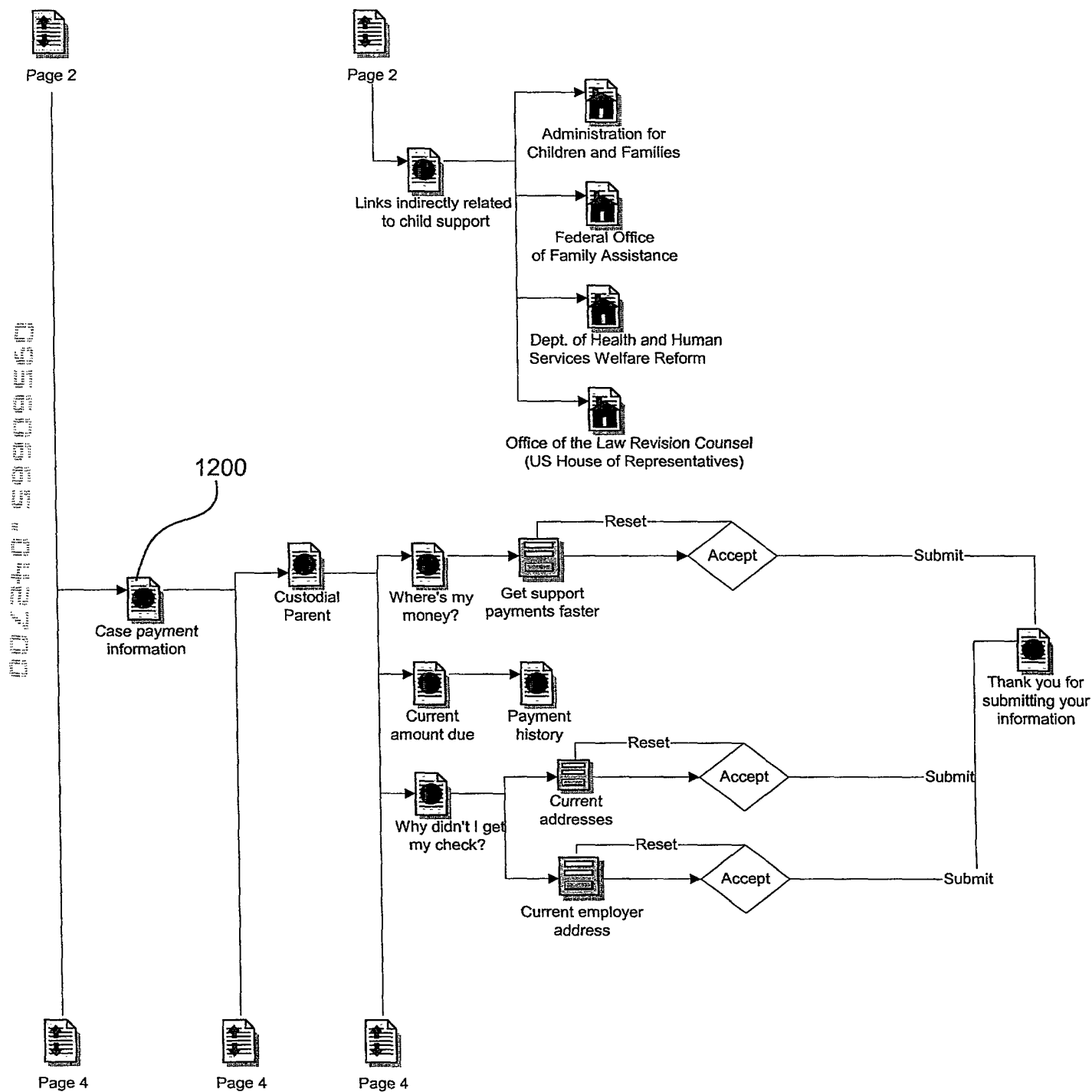


Figure 20

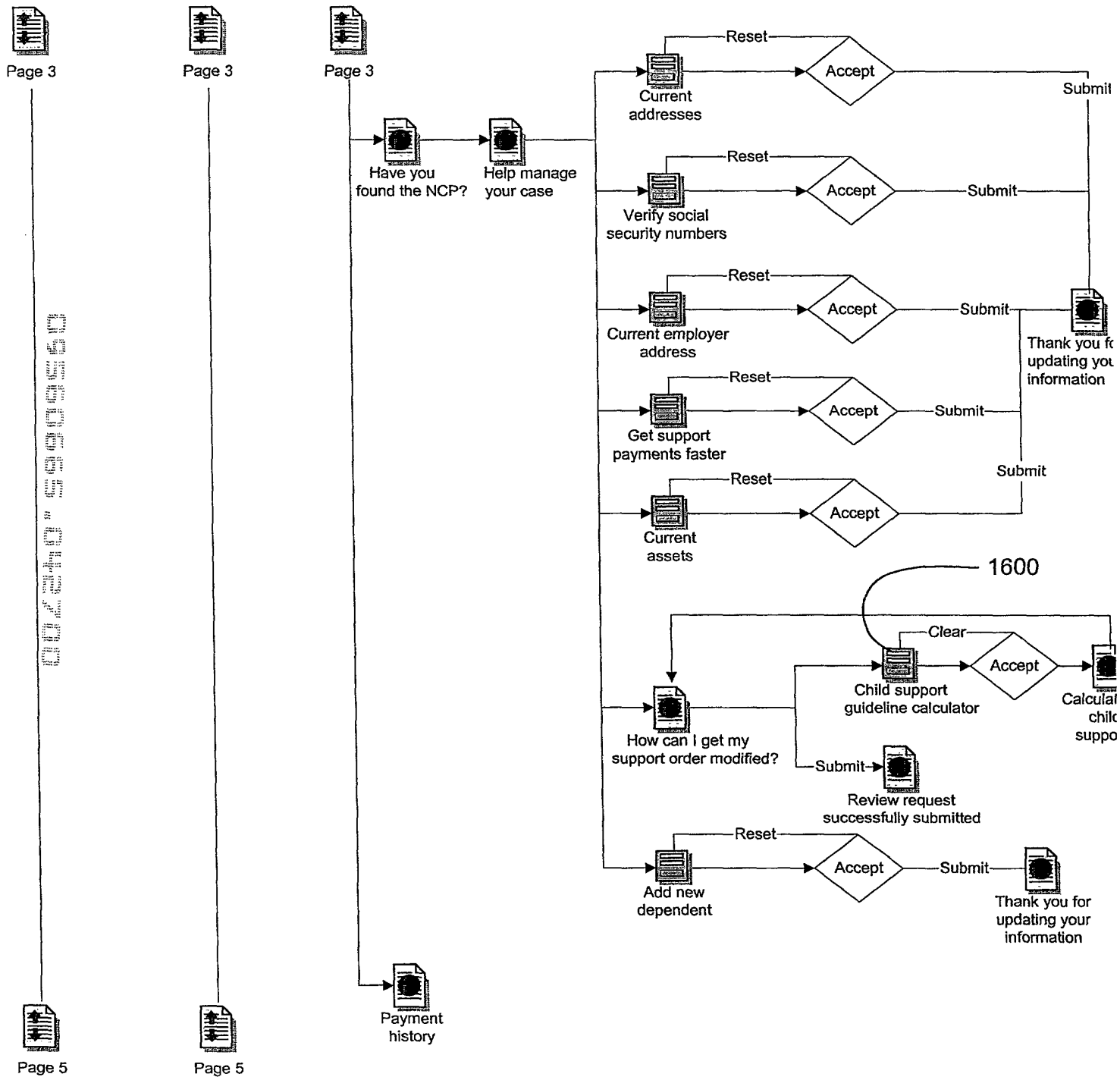


Figure 21

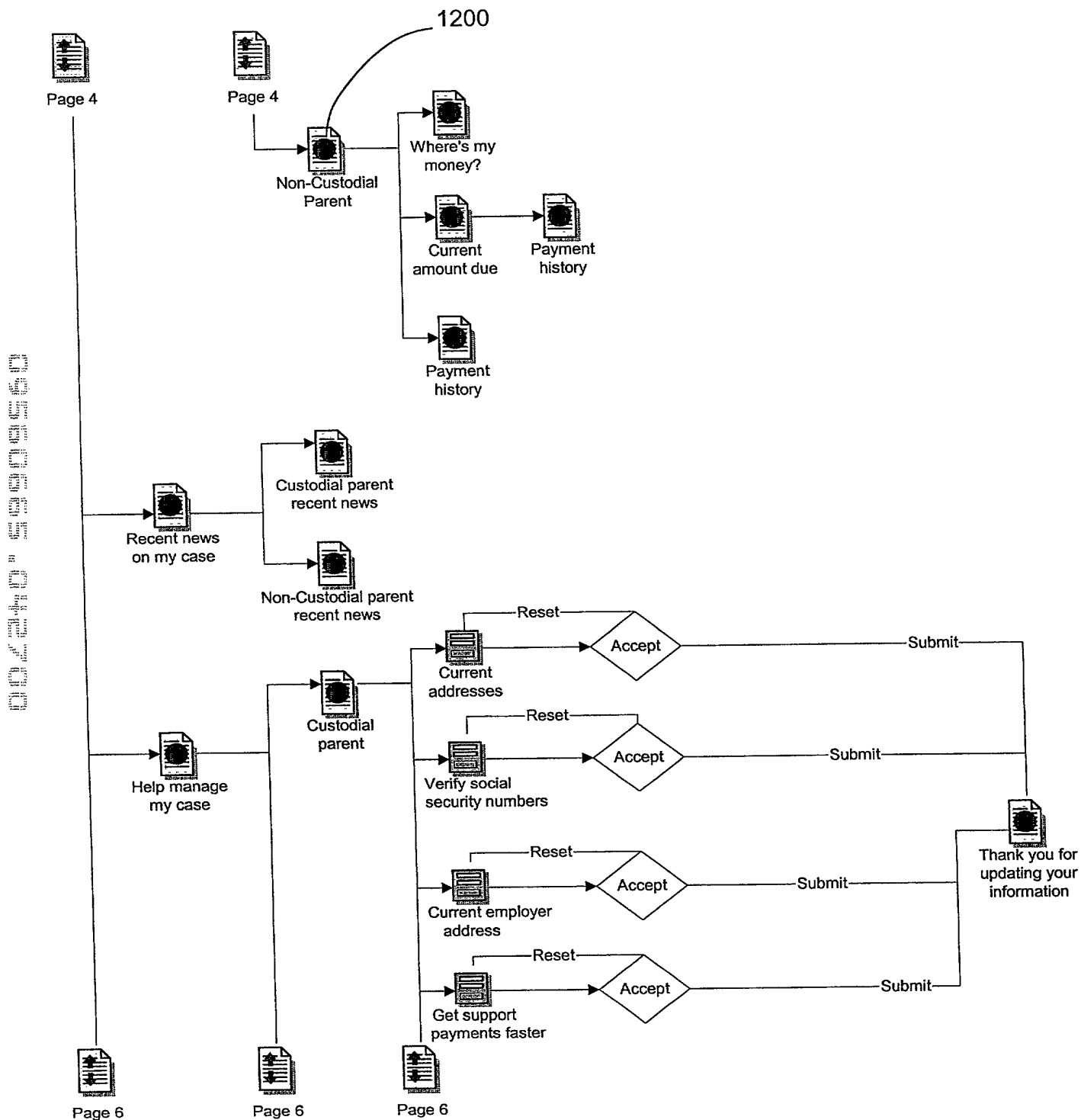
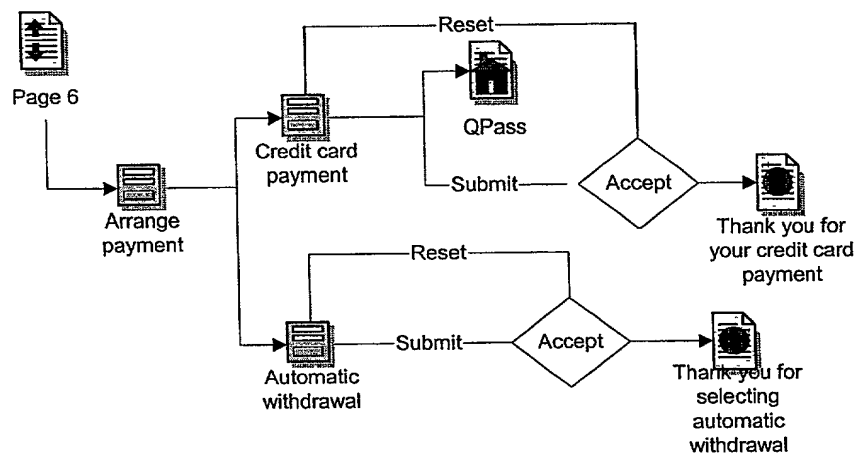


Figure 22



Legend:

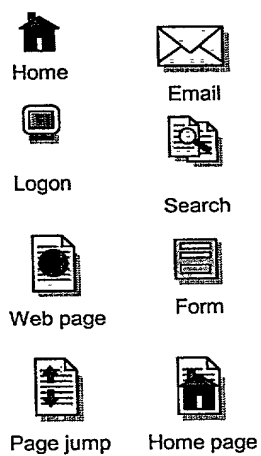


Figure 24

Patent 6,666,666

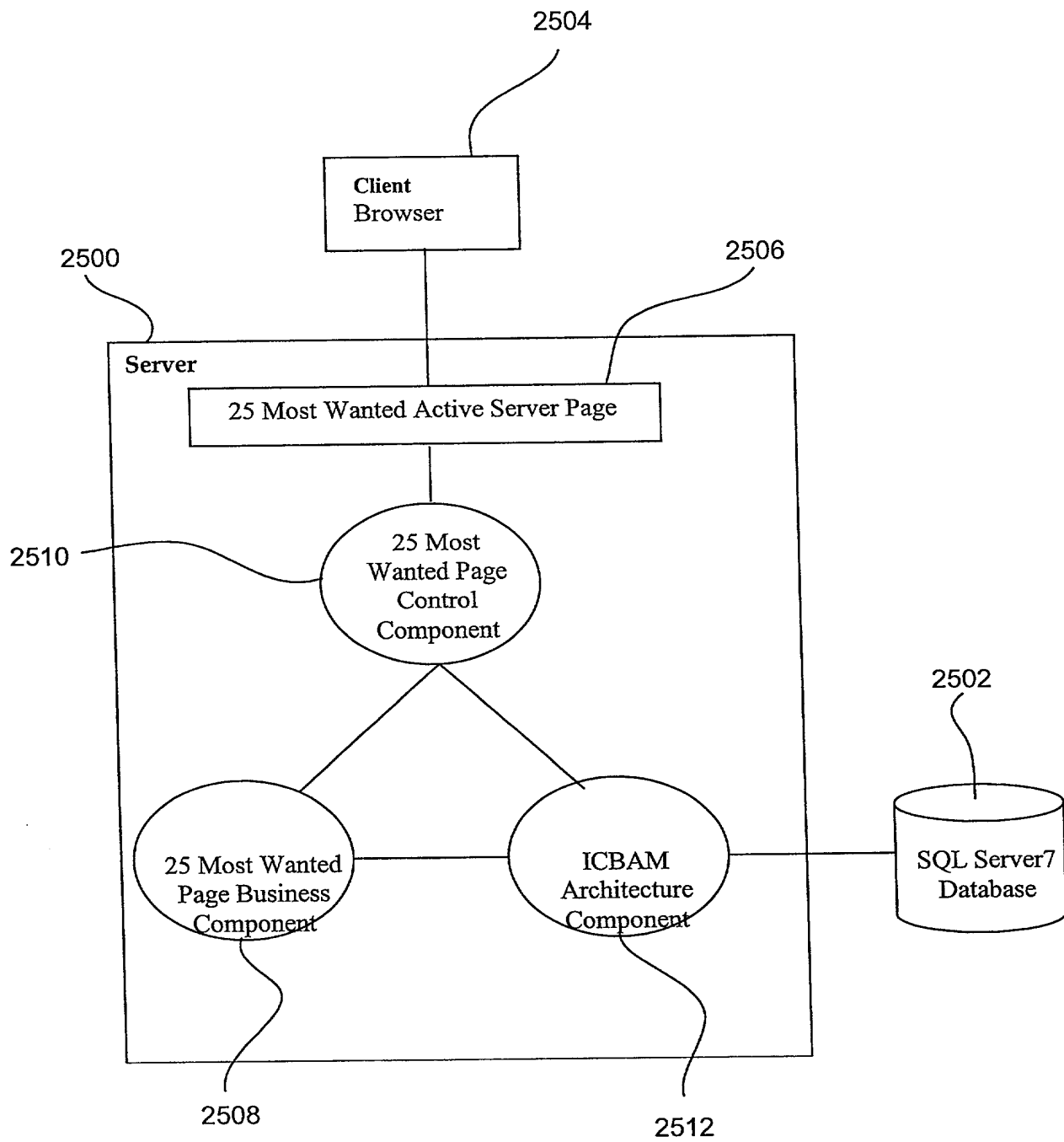


Figure 25

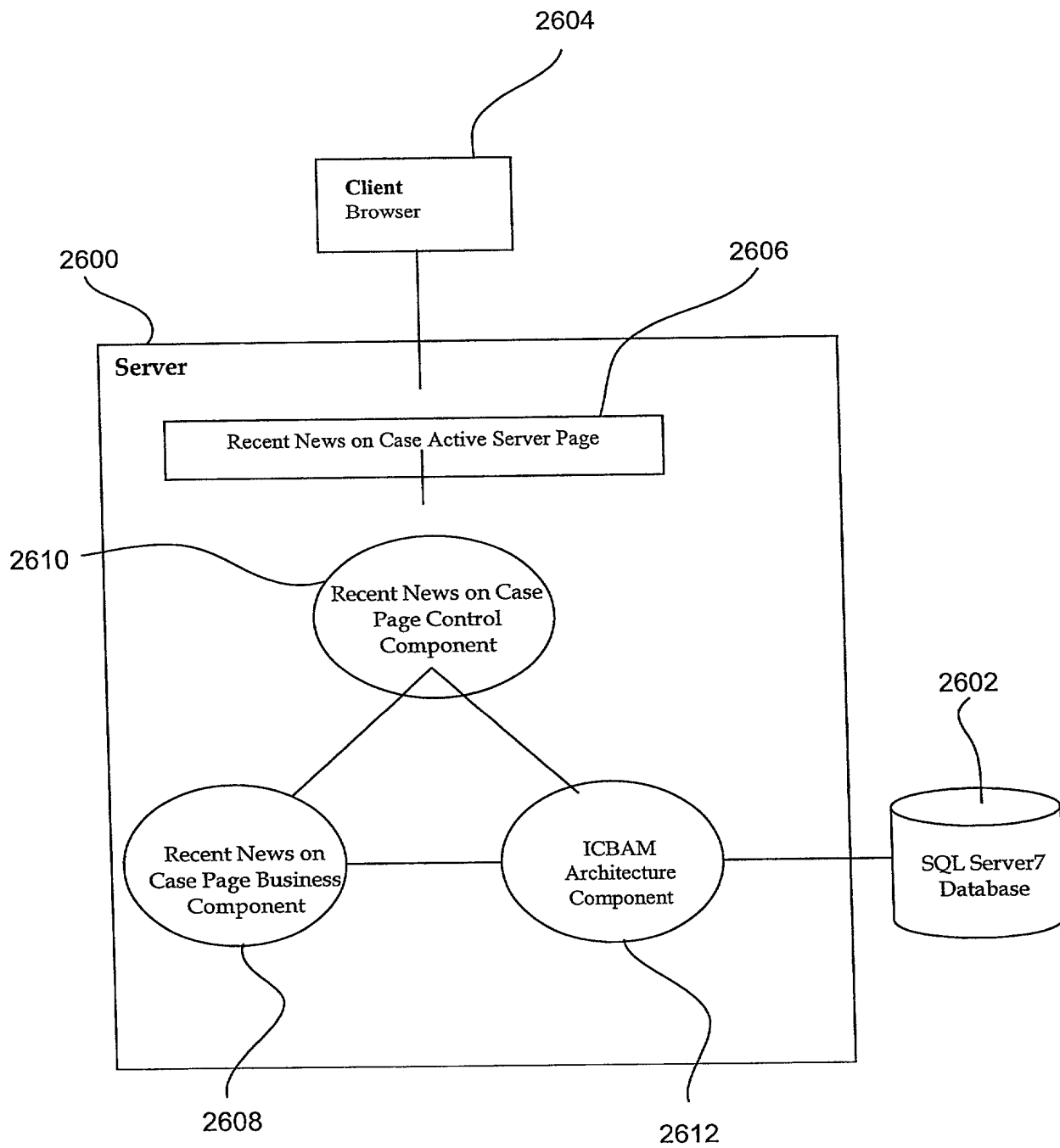


Figure 26

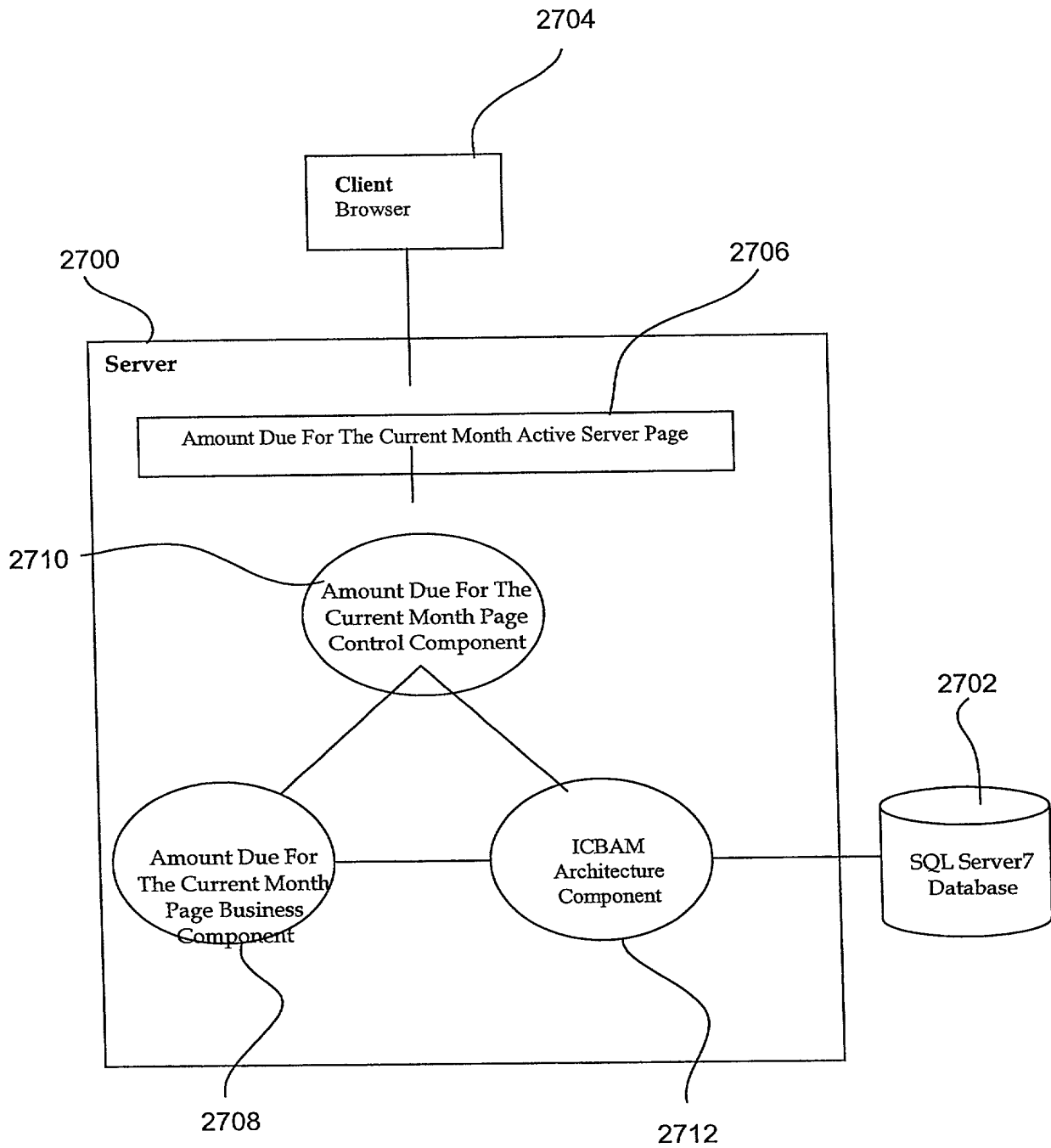


Figure 27

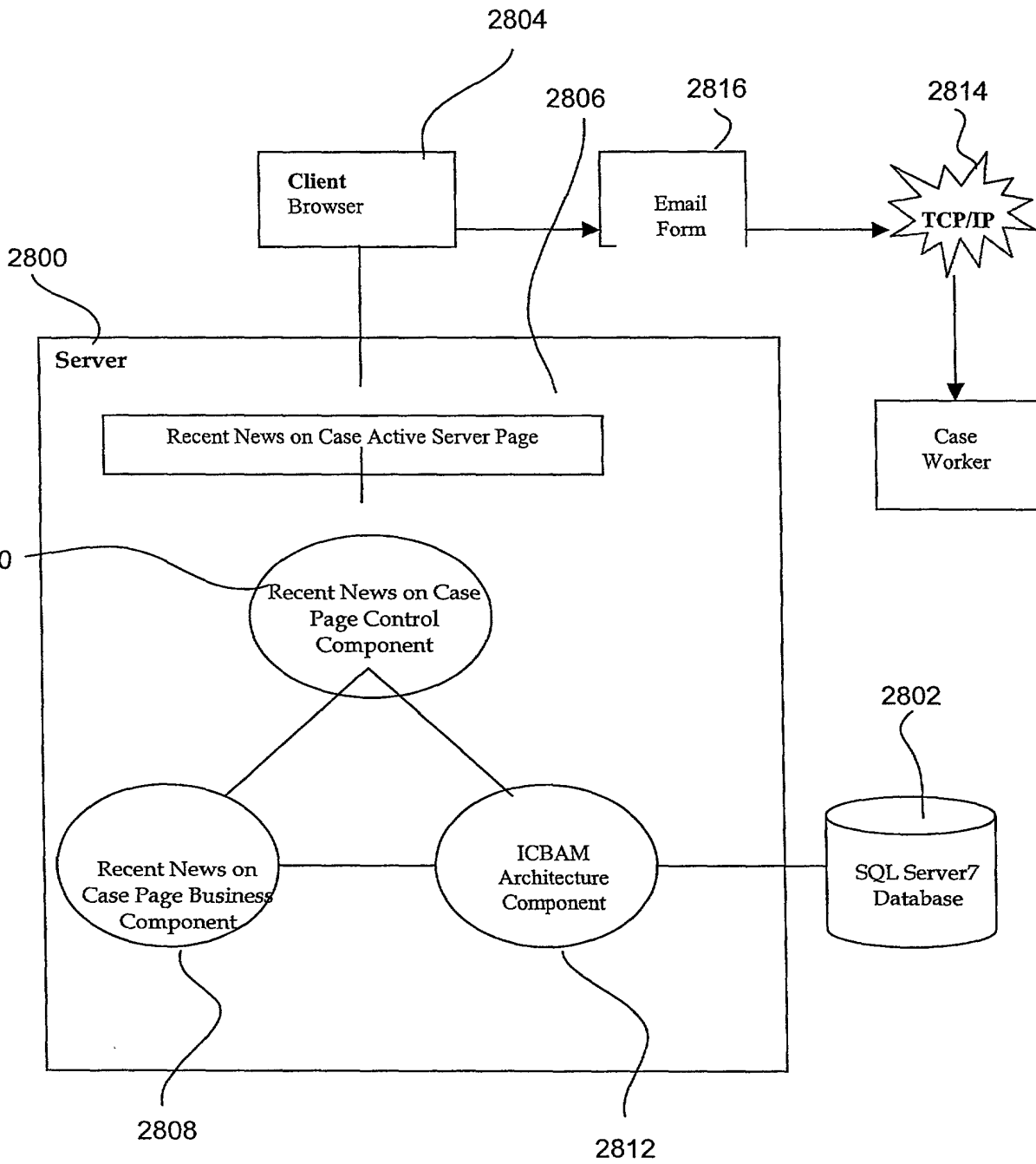


Figure 28

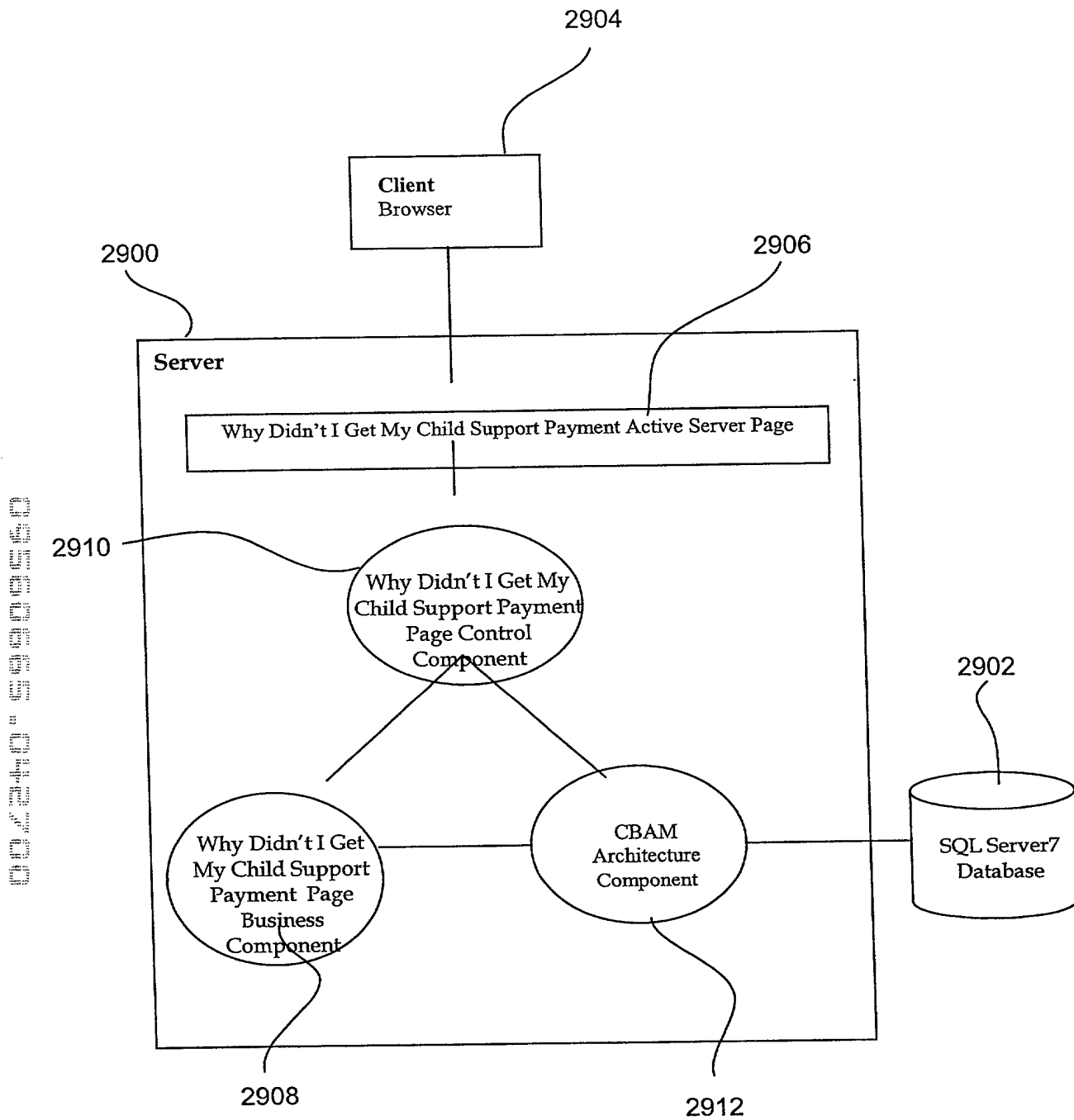


Figure 29

3000 3004 3006 3010 3008 3012 3002

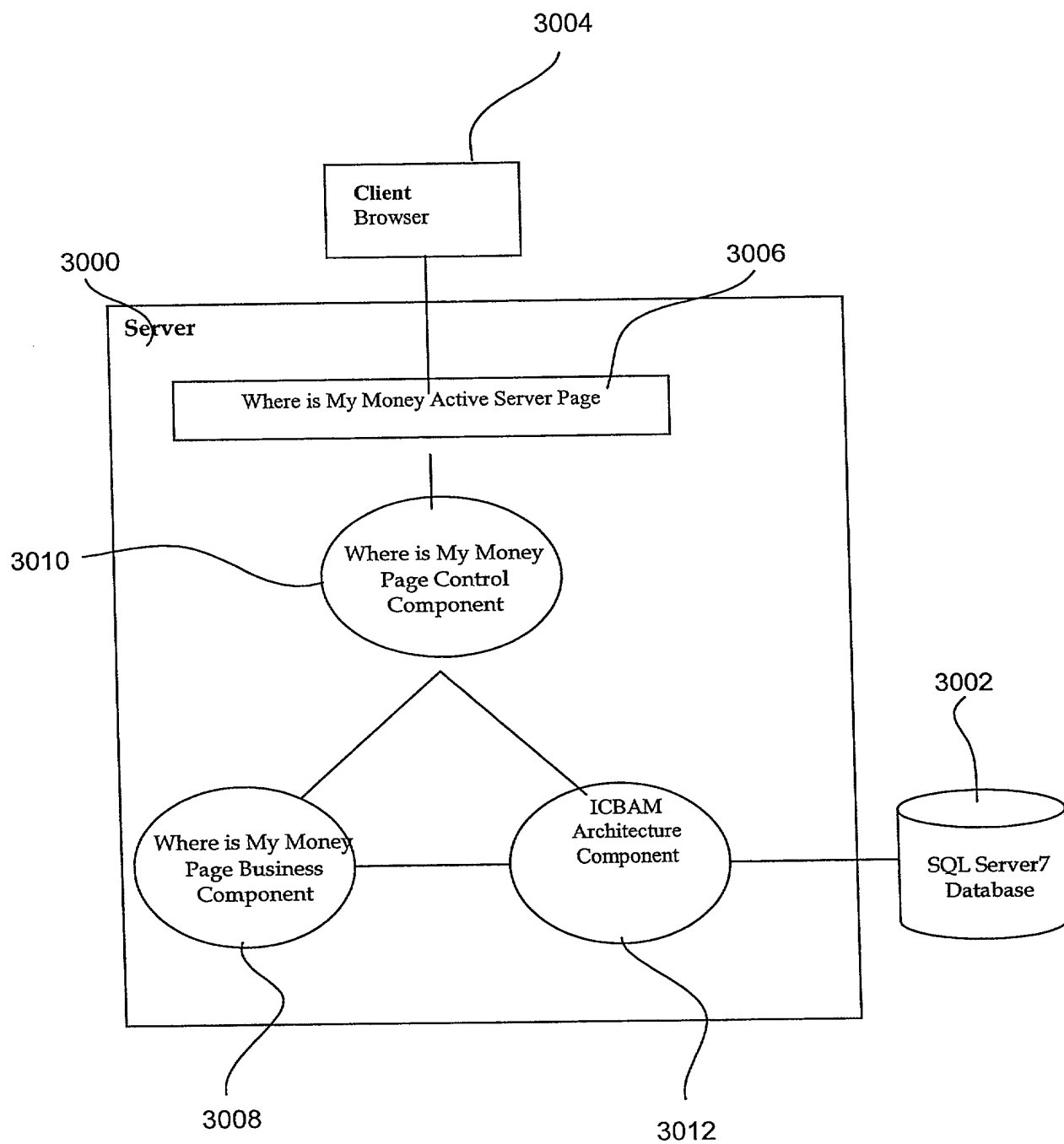


Figure 30

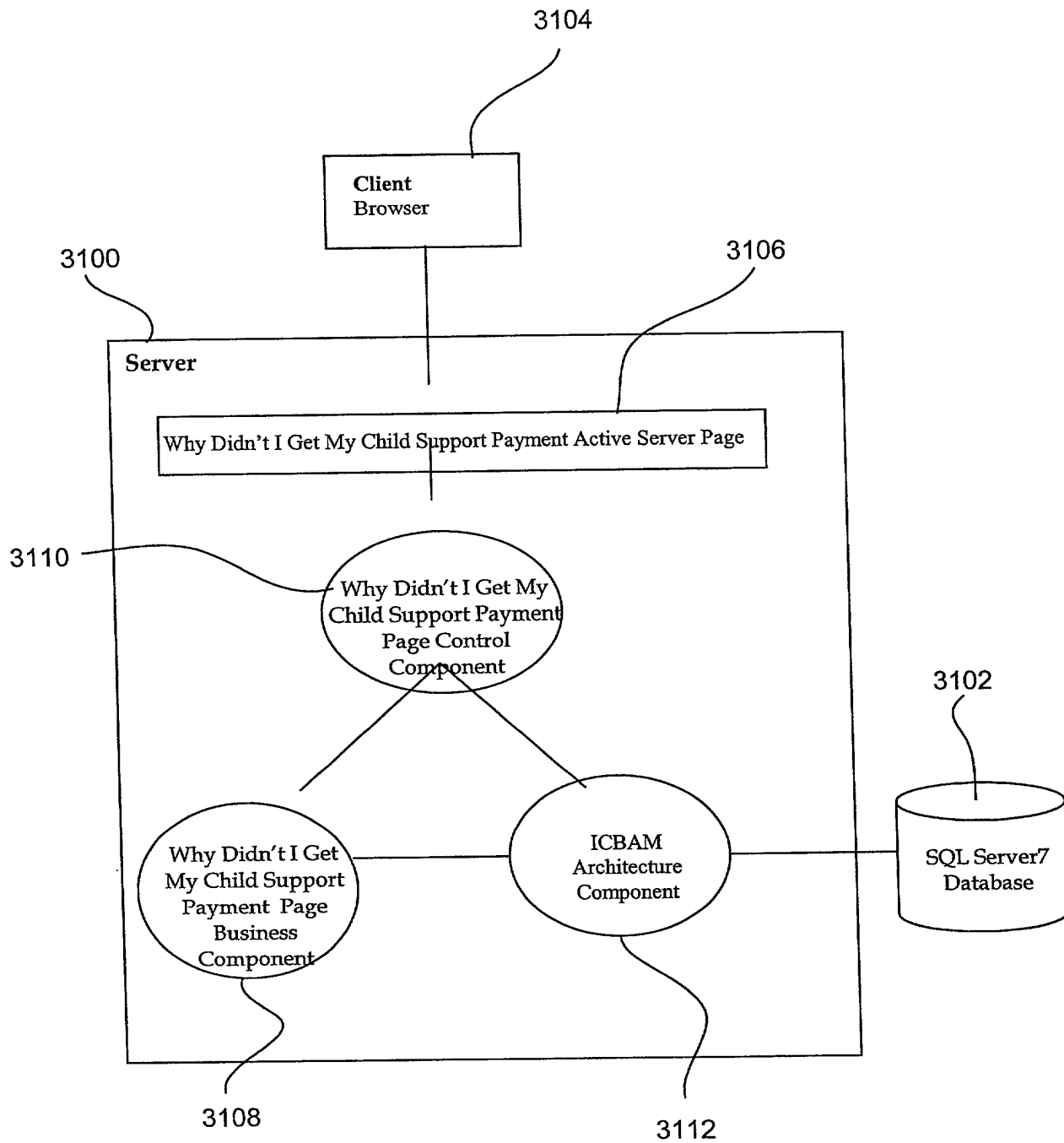


Figure 31